



# STRATEGIC PLAN

2023 - 2027

### Motto

Education and training for the real world



### Vision

To be a top rated University of technology



### Mission

To provide technological education and training that contributes towards the advancement of society through research, innovation, and engagement



### Core values

Integrity and Impartiality
Academic Freedom
Creativity and Innovation
Good Governance
Professionalism
Team Spirit





### STRATEGIC PLAN 2023-2027



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### **FOREWORD**



The Technical University of Kenya (TU-K) contributes to the provision of technological competencies and skills that are integral in the push for industrialisation and economic self-sustainability as provided for in Kenya Vision 2030. This Strategic Plan 2023-2027 aims at positioning the institution as a top-rated University that focuses on technical training and education for the real world. The Strategic Plan will be used as a roadmap for achieving the University's mandate namely academic, research and community engagement.

This 2023-2027 Strategic Plan, is prepared in the context of challenges in the Kenyan economy related to debt and depreciation of the value of the Shilling against the US Dollar which is dragging down its projected growth of 4.8% by end of 2023. In addition, youth unemployment stands at 35% and continues to be a challenge. TU-K can play a role in contributing to job creation and the provision of relevant technical and technological skills for value addition. TU-K plans to support innovation, entrepreneurship development, MSMEs and industrialisation that are required by the economy. Arising from the Kenya Polytechnic roots, TU-K is a leader in practical oriented and industry anchored programmers and technological training and the 2023-2027 Strategic Plan concretises that position.

The formulation of the 2023-2027 Strategic Plan was marked by a rigorous consultative process involving key stakeholders. In developing the plan, analysis of the challenges facing TU-K and the opportunities were identified. The findings of the review of TU-K Plan 2018-2023 informed the preparation of the current plan. The lessons and issues surfaced are the guiding blocks in the development and the implementation the plan. In particular, Key Result Areas, Key Strategic Goals, Strategic Objectives and Strategies were identified and operationalized through the Implementation Plan to realize a sustained growth trajectory for TU-K.

This Strategic Plan reinforces the creation of technological University that plays its role in an evolving socio-economic and technological environment, fourth industrial revolution that encompasses, Artificial Intelligence (AI), Big Data and Internet of Things (IOT). The prioritized result areas include: Teaching, Learning and Training; Research, Innovation and Commercialization; Partnerships and Linkages; Institutional Advancement, and Financial Sustainability. The University Council will continue playing its oversight role to ensure that this Strategic Plan is implemented.

I wish to extend my gratitude to all those that participated in the development of this Strategic Plan. Thank you for the invaluable contribution. In particular, I appreciate the Council, Senate, the University Management Board and Academic, Administrative Divisions and Units and other key stakeholders who made the completion of this plan a success.

Dr. Idle Omar Farah,

Chairman, University Council



### PREFACE AND ACKNOWLEDGEMENT



The Technical University of Kenya (TU-K) was chartered on 15<sup>th</sup> January, 2013. It drives its mandate from the Universities Act 2012 and the revised version of 2020. The University contributes to the socio-economic and technological needs of the country by training in technical and technological skills for industrialisation and creation of job of opportunities for young and youthful population. There is a need to review and refocus the University Mandate, to be able to offer education that emphasize the creation and application of technical and technological knowledge and skills. TU-K seeks to transform itself into an entrepreneurial University which will integrate innovation and creativity that provides practical solutions to immediate and future societal problems. The University is positioned to become a catalyst in the process of industrialisation by providing leadership in the advancement of economic development in the region through University collaboration with industry, government and community and to build an ecosystem that spur innovations in the development of new products and markets in line with the Bottom-Up Agenda.

In the Strategic Plan 2023-2027, the University has prioritised the strengthening of academic quality, processes and reputation; expansion and enhancement of translational research, innovation and centres of excellence; establishment of a technology and innovation park and technology incubation centre; enhancement of industry engagement and community outreach; enhancement of institutional capacity and productivity through digital transformation and business enterprises; to ensure robust resource mobilisation, optimisation and utilisation; and the revitalisation of the University programmers to position TU-K as a top rated University of technology. In the implementation of the Strategic Plan 2023-2027, the University take cognizance of the new University funding model and the financial challenges facing the University and the need for innovative programmers for resource mobilisation. The University requires initial support to settle its liabilities and for future expansion initiatives. The University is located in Nairobi's Central Business District and at the Heart of the envisaged Nairobi Railway Smart City that is positioned to expose the students to learning opportunities and industrial attachment.

I am pleased to note that the development of the TU-K Strategic Plan 2023-2027 was consultative and participatory. Key stakeholders' views were sought, obtained and subsequently factored in this strategic plan. I wish to single out the Ministry of Education, through the State Department of University Education and Research, for the invaluable support and guidance in the development of this Strategic Plan. The Council of the Technical University of Kenya, ensured all critical aspects of the strategic plan were addressed. The fact that members of the University Council took their time to guide the drafting Team, shows the seriousness the exercise was accorded. I appreciate the contributions made by the University Senate, Management and staff towards to development of this plan. The University has now developed a comprehensive implementation plan and robust monitoring and evaluation mechanisms to ensure successful implementation of this strategic plan.

Prof. Dr.-Ing. Benedict M. Mutua, PhD, Rer. Nat.

Vice-Chancellor

### **DEFINITION OF CONCEPTS AND TERMINOLOGIES**

Impact: This refers to the long-term effects and contributions of the Plan on society, the environment, the economy, or a specific sector.

Key Activities: Actions taken or work performed through which inputs are mobilised to produceoutputs.

Key Results Areas: The broad areas in which you are expected to deliver results.

**Outcome:** The intermediate results generated relative to the objective of the intervention. It describes the actual change in conditions/situation because of an intervention's output(s), such as changed practices resulting from a programme or project.

**Output:** Products, services, or immediate results, tangible or intangible, resulting directly from implementing activities or applying inputs.

**Strategic Goal:** A general qualitative statement on what an organisation hopes to achieve in the long term. Each strategic goal is linked to a strategic issue. Strategic goals are the Strategic Plan's foundations and must be set at the start of the planning process.

Strategic Issue: This is a problem or opportunity emanating from the situational analysis that an organisation manages to fulfil its mandate and mission.

Strategic Objective: This is what the organisation commits itself to accomplish so as to achieve a strategic goal.

Strategy: Broad abstraction, which describes the means for achieving a strategic objective.

**Target:** A desired level of performance to be achieved within a given time frame.

**Top Leadership:** Individuals or groups of people who carry an organisation's vision and are responsible for achieving its mandate. In TU-K Top Leadership include the Council, Senate, University Management Board and the CEO.



### **ABBREVIATIONS AND ACRONYMS**

ВРО	Business Process Outsourcing
COD	Chairman of Department
CBD	Central Business District
CBOs	Community Based Organizations
CSR	Corporate Social Responsibility
EAC	East Africa Community
EFA	Education for All
ERS	Economic Recovery Strategy
FTE	Full Time Equivalent
HELB	Higher Education Loans Board
HODs	Head of Departments
HRM	Human Resources Management
ILO	International Labour Organization
KIRDI	Kenya Industrial Research and Development Institute
KIPI	Kenya Industrial Property Institute
KPUC	Kenya Polytechnic University College
SDGS	Sustainable Development Goals
M&E	Monitoring and Evaluation
MIS	Management Information System
MoF	Ministry of Finance
MTEF	Medium Term Expenditure Framework
MTP	Medium Term Plan
NACO	National Commission on Science and Technology and Innovation
NGOs	Non-Governmental Organisations
PC	Performance Contracting
PESTLE	Political, Economic, Social, Technological, Legal and Environmental (analysis)
PPPs	Public Private Partnerships
BSC	Balanced Scorecard
R&D	Research and Development
STI	Science, Technology and Innovation
TU-K	Technical University of Kenya
TVET	Technical Vocational Education and Training
UNESCO	United Nations Educational, Scientific and Cultural Organization
V2030	Vision 2030

### **EXECUTIVE SUMMARY**

The Technical University of Kenya (TU-K) was chartered on 15th January, 2013. The President of the Republic of Kenya, signed the Charter establishing the Technical University of Kenya as one of the special institutions of higher learning in Kenya with a strategic mandate to provide technological education and training. The University was to continue the role of a TVET institution even as it embarked on the new path of specialised and unique University education. This meant that there was to be a provision for multi-entry and multi-exit points on the programme for persons with different levels of qualifications and needs.

In developing the plan, analysis of the challenges facing TU-K and the opportunities were identified. The findings of the review of TU-K Plan 2018-2023 informed the preparation of the current plan. The lessons and issues surfaced are the guiding blocks in the development and the implementation the plan. In particular Key Result Areas, Key Strategic Goals, Strategic Objectives and Strategies were identified and operationalised through the Implementation Plan to realise a sustained growth trajectory for TU-K.

This 2023-2027 Strategic Plan, is prepared in the context of challenges in the Kenyan economy related to debt and depreciation of the value of the Shilling against the US Dollar which is dragging down its projected growth of 4.8% by end of 2023. In addition, youth unemployment stands at 35% and continues to be a challenge. TU-K can play a role in contributing to job creation and the provision of relevant technical and technological skills for value addition. TU-K plans to support innovation, entrepreneurship development, MSMEs and industrialisation that are required by the economy. Arising from the Kenya Polytechnic roots, TU-K is a leader in practical oriented and industry anchored programmes and technological training and the 2023-2027 Strategic Plan concretises that position.

The Strategic Plan 2023-2023 is anchored in four Key Results Areas that are necessary in addressing the key issues and also are the drivers for the implementation of the Strategic Plan. Four Key Result Areas were identified: Teaching, Learning and Training: Research, Innovation and Commercialization: Partnerships and Linkages Institutional Advancement. These Key Result areas will be the foundation in positioning the University as top rated.







### 1.0 Overview

This chapter gives an overview of strategy as an imperative for TU-K success, the context of the strategic plan, the history of TU-K, and the Methodology used in developing the Strategy Plan.

### 1.1 Strategy as an imperative for TU-K's Success

Kenya's reformed educational system acknowledges the vital role that higher education plays in producing a pool of highly skilled employees with diverse specialised skills required to support increased productivity for the country's socioeconomic development and for conducting research to offer answers to societal problems. The technological advancement, that include the fourth industrial revolution, encompassing the artificial intelligence (AI), Big Data and Internet of Things possess a big Challenges in the institution In order to formulate and provide strategic direction for the University, there was a need to surface the issues and risks impinging on the progress of the institution for the next five years. These include political, economic, technological, social change, ecological particularly climate, legal and regulatory.

The University has come up with a five-year plan with strategies, strategic objectives and action plans to address those issues to position the University for Success. It has also prioritised the following strategies for action: strengthening academic quality, processes and reputation; expansion and enhancement of translational research, innovation and centres of excellence; establishment of a technology and innovation park, technology incubation centre; strategic partnerships; enhancement of industry engagement and community Outreach; enhancement of institutional capacity and productivity through digital transformation and business enterprises; ensuring robust resources mobilization and optimization of its utilization; and positioning of the University as an apex technological University.

### 1.2 The Context of Strategic Planning

This Strategic Plan has been developed in an environment that is heavily influenced by two major economic and political concepts; globalisation and regional integrations. These two factors are meant to strengthen the economies and the cultural characters of the respective countries. It is dawning on many countries that meaningful economic, technological, and cultural progress is no longer possible in a 'stand-alone' situation but rather in collaboration with others. The twin phenomena of globalisation and regional integration, together with local factors, directly affect higher education. The planning context therefore considered the global, the external, and the internal environments.

### 1.2.1 United Nations 2030 Agenda for Sustainable Development

The 2030 UN Agenda for Sustainable Development was launched by a UN Summit in New York on 25-27 September 2015 and is aimed at ending poverty in all its forms. The UN 2030 Agenda envisages "a world of universal respect for human rights and human dignity, the rule of law, justice, equality and non-discrimination". There are 17 Universal Goals, and 5 Pillars which include: Peace, Prosperity, People, Planet, Partnerships. The challenge of Sustainable Development is giving all people access to the finite resources necessary to allow continued development.

This Strategic Plan puts emphasis on four SDG Goals: SDG Goal No. 4 – This SDG Goal envisages that by 2030, to substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship; SDG No. 8 Decent Work and Economic Growth which aims at promoting development-oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation, and encourage the formalization and growth of MSMEs, including through access to financial services. TU-K will endeavour to link MSMEs to experienced mentors and investors, and deeper networks of global resources, to increase the likelihood of startup survival and growth, including their possibility of obtaining funding. Micro, small and medium enterprises are major employment generators in sectors such as agriculture and manufacturing and yet have not absorbed the benefits from Kenya's growing tech scene, and tech firms are not creating solutions that respond to their specific needs. It is important to develop enough talent with key skills to produce a solid pool of internationally competitive, technology-enabled businesses.

SDG Goal No. 9: Industry Innovation and Infrastructure which aims at building of resilient infrastructure, promote inclusive and sustainable industrialisation and foster innovation. The 21st Century Industrial Revolution era (Industry 4.0) will usher in new sources of competition, methods and composition of industry, and changes in employment structure in terms of job quality and quantity. In addition, through the technological change being driven by Industry 4.0, manufacturing is becoming more global, more automated, more highly skilled, more infused with technology, and more integrated with services. In this regard, TU-K recognizes that Kenyan companies will need to adapt to this changing landscape of manufacturing and secure higher-level jobs, and their own capabilities will need to continuously improve and will endeavor to provide programmes that will facilitate acquisition of those skills. The Technical University of Kenya recognizes that technology innovation is key a driver for national economic growth, and universities as the incubators of this national capacity and by operating within established technology-driven innovation hubs, the University can offer robust models for success within these environments.

### 1.2.2African Union Agenda 2063

The development of Agenda 2063 was based on the foundation of Constitutive Act of the Union, and the Africa Union vision of a prosperous, united and integrated continent, at peace with itself and driven by its citizens and occupying its rightful place in global affairs. A substantial investment in education is necessary for Africa to achieve Agenda 2063's first aspiration, "A prosperous Africa based on inclusive growth and sustainable development," which aims to develop human and social capital through a revolution in education and skills that prioritises innovation, science, and technology.

In line with Agenda 2063, the University will undertake a number of activities to ensure its realisation. These will include; promotion of collaboration and partnerships for research and technology development, institutionalisation of intellectual property policies in universities and research institutions and establishment of a knowledge sharing platform on national research system.

TU-K will accelerate the establishment of a Technology and Innovation Park (TIP) to ensure maximal utilization of the strong Science and Technology base, and make sure that the facilities are attractive to students and society in general. The establishment of the TU-K Research, Development, Innovation and Enterprise is envisioned as a catalyst for the expected R&D investments and the skills that exist in entrepreneurial and innovations support systems that are ideal for the sustainability of the start-up ecosystem.

### 1.2.3 East Africa Community Vision 2050

East African Community (EAC) Vision 2050, lays out a broad perspective in which the region optimizes the utilisation of its resources to accelerate productivity and the social wellbeing of its people. The pillars for that vision include infrastructure development; industrialization; agriculture, food security and rural economy; natural resource and environment management; and tourism, trade and services development.

The Technical University of Kenya's programmes support the long-term transformation, value addition and product diversification, needed for accelerating the momentum for sustained growth envisaged in the EA Vision 2050. The University initiatives spelt out in the Strategic plan like supporting MSMEs in terms of training, incubation services and linkages to the regional and global value chain are aligned to the aspirations of the East Africa Community Vision 2050 for supporting creation of gainful employment to the economically active population.

TU-K, through research and development and technology transfer, will contribute to energy and accessible information technology, inform industrialisation policies for transformation of the agricultural and manufacturing sectors through high value addition and product diversification. TU-K will contribute towards capacity development initiatives to ensure a capable and competitive pool of expertise that benefits the emerging development initiatives in the region. TU-K through the planned establishment of centres of excellence will provide a pool of resources that will contribute to positioning Kenya and the region as an innovative and competitive hub globally.

### 1.2.4The Constitution of Kenya

The Constitution of Kenya, 2010 section 43(1) (f) under the economic and social rights underpins the right of every person to education. Therefore, The Technical University of Kenya plays a key role in providing pathways for higher technological training and research for social and economic development of the country. The technological training and research in biomedical, dietetics and nutrition, engineering sciences and technology, contribute to rights to health care services, accessible and adequate housing, and to reasonable standards of sanitation food security, and safe environment.

The Constitution of Kenya, 2010 Article 11(2) also recognizes the role of science and indigenous technologies play in the development of the nation and underscores the promotion of intellectual property rights of the people of Kenya (Government of Kenya, 2010). TU-K will create centres of research excellence to tap into the growing stock of global knowledge, assimilate and adapt it to local needs, while creating new knowledge, innovations and technologies, as appropriate, to contribute in meeting those constitutional obligations. In addition, this will be achieved by the creation, adaptation and use of knowledge and harnessing science, technology and innovation to foster national prosperity and global competitiveness through value addition in goods and services.

### 1.2.5 Kenya Vision 2030

The National Development Agenda is guided by Kenya Vision 2030 whose objective is to transform the country into a newly industrialising, upper middle-income country providing a high quality of life to all its citizens by 2030 in a clean and secure environment. The Vision 2030 is founded on three pillars: economic, social, and political.

The Vision 2030 provides the context within which different sectors and institutions in the country can contribute towards national development and provide the framework for planning. The successful implementation of Kenya Vision 2030 is anchored on several cross-cutting factors and themes that are in themselves the foundation of Kenya's envisaged national transformation. These factors include an improved and expanded national physical infrastructure; Information and Communication Technologies (ICTs); and Science, Technology, and Innovation (STI). Other cross-cutting themes include reforms in the management and utilisation of land, national human resource development, security, and peace building and conflict resolution. By offering to students learning that addresses real-world business and societal problems to enable them to create sustainable economic and social value in today's fast-paced global economy TU-K will contribute to Vision 2030.

### 1.2.5.1. Fourth Medium-Term Plan

The MTP IV Plan which is aligned to the Bottom-Up Economic Transformation Agenda (BETA) is geared towards economic turnaround and inclusive growth through a value –chain approach.

The Technical University of Kenya will ensure that the requirements and projects under the Fourth Medium-Term Plan (MPTP IV: 2023-2027) are given a strategic focus, in terms of compliance monitoring, capacity building, and provision of technical support. These are aimed at ensuring seamless delivery of these priority projects.

TU-K will contribute to the MTP IV Plan through its Education and Research in the following ways:

- Offer to students learning that addresses real-world business and societal problems to enable them to create sustainable economic and social value in today's fast-paced global economy in line with Vision 2030 and UN Sustainable Development Goal No. 8.
- ii. Provide information to guide policy formulation for skills and knowledge development. In this regard, through research initiatives that provide information that will be critical in informing policy on Micro-Small Medium Enterprises and entrepreneurial development;
- iii. Adaptation and transfer of appropriate technologies for agriculture, irrigation, post-harvest, energy-efficient tools and equipment;
- iv. Conduct applied research and work with MSMEs sector to develop and improve their products, through technologies for value addition and services.

### 1.2.5.2 Bottom-UP Economic Transformation Plan.

The Government of Kenya has also responded to challenges facing the country by developing policy documents that have identified national priorities. The latest is the Bottom-Up Transformation Agenda (BETA). In this regard, Science, Technology and Innovation (STI) will be a key enabler and driver of the Bottom-UP Economic Transformation Plan. In particular, the BETA agenda is geared towards economic turnaround through a value chain approach with six objectives: bringing down the cost of living; eradicating hunger; creating jobs; expanding the tax base; improving foreign exchange balances; and inclusive growth. The University will endeavor to contribute to BETA targeted sectors that have most impact to drive economic recovery through: Provision and dissemination of market intelligence information to support start-ups and through their growth path;

Development of innovations and technologies for value addition; Development of curriculum and educational standards in area of innovation and entrepreneurial education; Conducting applied research and *working with MSMEs sector* to develop and improve their products and services; Implementing gazetted competence based assessments (CBA) by way of assessing and qualifying members of TVET and artisans for academic career growth.

### 1.2.6 Sector Policies and Laws

The Sessional Paper 1 2019, on Policy Framework for reforming of Education and Training for Sustainable Development in Kenya, provides a framework for delivery of inclusive, equitable, quality and relevant education, training and research that promotes lifelong learning opportunities for all. TU-K will contribute to the provision of a pool of highly skilled manpower in various specialized skills necessary for promoting higher productivity for national socio-economic development, and carrying out research to provide solutions to societal challenges

KICD 2017 guidelines, emphasizes the development of systems for the provision for early identification and nurturing of talents in individual learners, flexibility, and alignment of the Kenyan structure with international best practices. TU-K will also continue to contribute to attainment of competencies and national values and the integration of science and innovation, and adoption of ICT technologies to these learners. TU-K will offer students learning and entrepreneurial skills that address real-world problems to enable them create sustainable economic and social value in today's fast paced global economy.



The TU-K Strategic plan takes into consideration the aspirations of National Science, Technology and Innovation (STI) Act 2013, Policies and Strategies geared towards the realisation of the Kenya's long-term development goal of Vision 2030, through harnessing the opportunities within the STI sector and addressing challenges affecting the sector. The vision is founded on intensification in the application of Science, Technology, and Innovation (STI) as an enabler to raise productivity and efficiency levels across the three pillars of Economic, Social and Political Progress.

Technical and Vocational Education and Training (TVET) is given particular emphasis in the education structure. The focus of TVET is the provision of life-long skills that meet the needs of the workplace, industry as well as self-employment. TU-K plans to contribute, at this level, as an apex Technological University that will respond the country's technical and vocation training needs. TU-K will contribute to the provision of a pool of highly skilled manpower in various specialized skills necessary for promoting higher productivity for national socio-economic development, and carrying out research to provide solutions to societal challenges.

The University will review the curriculum in entrepreneurial education so that those elements that affect entrepreneurial intention and activity are addressed. The University will endeavor to inculcate education on entrepreneurial skills as a way to complement the knowledge related to functional disciplines and to encourage entrepreneurial intentions among students from the outset through graduation.

The Technical University of Kenya, in collaboration with the National and County Governments, Industry, and Civil Society, and other stakeholders, will support technical and entrepreneurship training, as entrepreneurial ecosystem builders, by running incubators, accelerators, maker-spaces, and co-working spaces business support services, business diagnosis, mentorship and coaching; promotion of technology and innovation; rapid technology (tech) skills trainings (bootcamps), and facilitating access to markets, and linkages to local and global value chains. In addition, the University will play its' role in corporate engagement by organizing pitch competitions, demo days, and happy hour events. Furthermore, it will organize and facilitate mentorship networks in order to connect experienced professionals, from large companies, with small and medium enterprises.

### 1.3 History of Technical University of Kenya

The Technical University of Kenya has a long history stretching back to the colonial era. Its reputation and cultural orientation are based on the then Kenya Polytechnic's strong traditions as the country's foremost tertiary education and training institution. Over the years, the polytechnic was known for producing practically oriented high-quality technical and vocational graduates, with majority of its students undertaking programmers that prepared them for diploma and certificate level certifications.

The Kenya Polytechnic was subsequently elevated to a degree-awarding institution by the Kenyan government in 2007 and renamed Kenya Polytechnic University College a constituent college of the University of Nairobi providing degree-level education and training while maintaining its historic role as a middle-level college that previously awarded diplomas and certificates in technical and vocational subjects.

On 15<sup>th</sup> January, 2013, the President of the Republic of Kenya, signed the Charter establishing the Technical University of Kenya as one of the special institutions of higher learning in Kenya with a strategic mandate to provide technological education and training. The University was to continue the role of TVET institution even as it embarked on the new path of specialised and unique University education. This meant that there was to be a provision for multi-entry and multi-exit points on the programme for persons with different levels of qualifications and needs.

### 1.4 Methodology of Developing the Strategy Plan

Initiation of the Strategic Planning Process which was both participatory and consultative started by determining rationale and scope of the development of the 2023-2027 TU-K Strategic Plan. The University Management Board developed the Terms of Reference (ToRs) for the development of the TU-K's Strategic Plan and appointment of a Strategic Plan Development Committee. The committee plan of action had the following activities:

- The Evaluation of the 2018-2023 Strategic Plan of the Technical University of Kenya and prepared a report.
- Key achievement, gaps, challenges and lesson learnt documented
- The Committee developed a draft Strategic Plan 2023-2027 and the pillars and objectives presented to the University Management board for consideration and approval on Friday,10th November 2023.
- The draft Strategic Plan has been shared with the Management, the University Council and Senate for consideration and approval. Approval by the senate was done on 11th, January 2024.
- The draft Strategic Plan was shared to the internal stakeholders and feedback received.
- The draft Strategic Plan was shared with the external stakeholders for validation and feedback received.
- The validated draft was presented to the Council on the 9th of February 2024 and approved with proposed changes.





### 2.0 Overview

This chapter contains, the mandate, vision statement, mission statement, strategic goals, core values, and the quality policy statement.

### 2.1 Mandate

The mandate of the Technical University of Kenya, as stipulated in The Universities Act, 2012 (No. 42 of 2012 is: To train high and middle level personnel for both public and private sector and the functions as stipulated in Part II (6) are the following:

- i. provide directly or in collaboration, with other institutions of higher learning, facilities for technological, professional, and scientific education;
- ii. advance knowledge and its practical application by research and other means;
- iii. disseminate the outcomes of research by various means, and commercially exploit the results of research;
- iv. participate in technological innovation as well as in the discovery, transmission and enhancement of knowledge and to stimulate the intellectual life in the economic, social, cultural, scientific, and technological development;
- v. contribute to industrial and technological development of society in collaboration with industry and other organisations;
- vi. foster and create partnerships, linkages, and community engagements for cooperation with stakeholders, industry, and other institutions;
- vii. introduce new programmers of study including those that culminate in degrees, diplomas and certificates;
- viii establish colleges, faculties, schools, institutes, departments, and other resource and administrative units as may be appropriate;
- ix. inculcate a culture of innovation in technology, engineering, and science, amongst staff, students, and society;
- x. promote education in science, technology, engineering, and mathematics within the institution and society;
- xi. develop an institution of excellence in teaching, training, scholarship, entrepreneurship, research, consultancy, community service, among other educational service and products, with emphasis on technology and its development, impact and application to society;
- xii. provide a multi-level system of education and training that is relevant to the needs of the community covering a wide range of fields and levels with provision for recognition of prior learning and flexibility of transition between educational levels;
- xiii. provide for the development of technical and vocational education and training and related activities within the institution and the wider society;
- xiv. play a leading role in the development and expansion of opportunities for technological and vocational education and training;
- xv. provide high-quality educational, research, residential commercial, cultural, social, recreational, sporting, and other facilities;
- xvi. facilitate student mobility between programmers of study at different technical training institutions polytechnics, and universities;
- xvii. promote critical enquiry and creativity in education, training and research within the institution;
- xviii.participate in commercial ventures and activities that promote the objectives of the institution;
- xix. foster the general welfare of staff and students;
- xx. provide opportunities for development and further training for staff of the institution;
- xxi. develop and provide educational, cultural, professional, technical and vocational services to the community and in particular the fostering of corporate social responsibilities;
- xxii. provide programmes, products, and services in ways that reflect the principles of equity and social justice;
- xxiii.conduct examinations for, and grant such, academic awards as may be provided for in the statutes, and to syndicate examinations for awards at other institutions as may be approved by the Senate; and

xxiv. facilitate the development and provision of appropriate and accessible academic and other programmes.

### 2.2 Vision Statement

To be a top rated University of technology.

### 2.3 Mission Statement

To provide technological education and training that contribute towards the advancement of society through research, innovation, and engagement.

### 2.4 Strategic Goals

The University addresses strategic issues which were surfaced and developed the strategic goals that are directly related to the University Vision and Mission, and are the focus of TU-K Strategic Plan 2023-2027:

### Strategic Goals

Goal 1. To offer relevant and quality academic programmers that produce holistic graduates every academic year, who are technologically grounded, and practically skilled.

**Goal 2.** To inculcate a culture of creativity and innovation in a dynamic and interdisciplinary research environment for advancement of society by 2027.

**Goal 3** To strengthen institutional capabilities through establishment of strategic linkages and partnerships, community outreach programmers and innovative resource mobilization strategies by 2027.

**Goal 4:** To establish a dynamic, responsive and effective leadership that seeks to make the institution a centre of excellence in technological education and training, and financially sustainable by 2027.

### 2.5 Core Values

The TU-K corporate culture is based on its core values, the beliefs and behavioral qualities that will not be compromised. The governance set of values and guiding principles towards the achievement of its mission and vision are:

### Core Values

- i. Integrity and Impartiality: Observance of ethical behavior and promotion of self-regulated integrity standards including commitment to transparency and accountability as well as the diligent application of honesty, fairness, justice and trust in all areas of operation
- ii. Academic Freedom: Promoting and defending the freedom of thought and academic inquiry as well as freedom of association, especially in respect of academic and intellectual pursuit
- iii. Creativity and Innovation: To embrace originality and imagination in all areas of operation
- iv. Good Governance: Commitment to excellence and quality service in all operations
- v. Professionalism: Professionalism is upheld and safeguarded at all times
- vi. Team Spirit: The fundamental operating principles are oriented and focused on synergy as a mode of operation so as to maximize the institution's total productivity

### 2.6 Quality Policy Statement

The Technical University of Kenya is committed to providing quality technological education and training and to contribute towards the advancement of society through research and innovation. The University is committed to high standards of teaching and research as well as effective community engagement. Further, the University undertakes to produce all round graduates who are prepared for the real world of work, good citizenship and leadership. This is achieved through a holistic education supported by practical training and commitment to the tenets of academic freedom, good corporate governance, high level of professionalism and respect for the environment. The University also, seeks to establish, foster, and uphold networks of cooperation and partnerships with business, the global community, and society at large. Additionally, the University periodically reviews and monitors its operations and processes to ensure compliance with the Quality Management System, ISO 9001:2015 Standard, and other requisite statutory and regulatory requirements for continuous improvement.



## SITUATIONAL AND STAKEHOLDER ANALYSIS

### 3.0 Overview

This chapter describes the situation and stakeholder analysis within which the strategic plan was formulated. The situation analysis gives a scan of the external and internal operating environment while the stakeholder analysis covers the expectations of the stakeholders and that of TUK. The chapter concludes with a summary of the review of performance of the strategic plan 2018-2023.

### 3.1 Situational Analysis

### 3.1.1External Environment

The PESTEL framework was used to analyze the external environment. This comprises of the wider political, economic, social, technological, ecological and legal and regulatory situations that may impact on its operations; the education and training sector locally, regionally and beyond.

This is the environment outside of the University but that which constitutes the immediate interactive public which influence directly or indirectly the operations and activities of the institution. They are not involved with the institution on regular and frequent basis as such, but their actions and decisions have a direct bearing on how the institution may conduct its affairs, and impacts on the success levels of the University.

### 3.1.1.1 Macro Environment

The development of the strategic plan has taken into consideration the issues affecting the macro-environment such as globalization, regional integration both in the East African Community, and Africa Free-trade Area and initiatives such as Africa Agenda 2063, technological trends such as Industry 4.0, Artificial Intelligence (AI), and Climate Change, and other socio-economic development challenges including debt distress.

### 3.1.1.2 Micro-environment

The country is faced with decreasing household incomes resulting in vulnerability of families to poor nutrition, food insecurity, and preventable diseases. The depressed household incomes will affect the demand for goods and services and in particular the demand for education and training services. These factors will require the subsidization of education services and offering value-for-money university education training and offering.eTherefore, in Strategic Plan, TU-K has developed strategies to offer market-driven educational and training programmes aimed at enhancing entrepreneurial and innovative capacity among students, faculty industry.

### 3.1.1.3 Industry Environment

The Porter's Value Chain Analysis (see figure 3.1) was utilized to perform a value chain analysis in order to obtain an understanding of competitive environment that enable the University develop a competitive advantage. The examination concentrated on the particular procedures and actions that support TUK's value proposition and decision-making process. Understanding Value Chain Analysis makes it possible to identify strengths and weaknesses, to make strategic decisions to enhance overall performance and establish the University as a leading technical institution of higher education in the area.

### Figure 3.1: The Value Chain

### Infrastructure

Develop facilities and infrastructure for institutional advancement

### Human resource management

Recruit, retain and optimize staff & leading-edge expertise

### Technology development

Leading edge research & technology Procurement

Value-for-money procurement

### Logistics Time-bound

Support

procurement Clear evaluation and award criteria E-procurement Integrated MIS Quality staff & students Ease access Transformative & innovative culture

### **Operations**

Achieve operational excellence by digital transformation Cost-effective service delivery Effective technology use in admission & exam management Risk and quality assurance processes

### Outbound logistics

Innovative programs Excellence in teaching & learning Linkages and partnerships Teamwork & Friendly attentive interactions financial base

### Marketing and Sales

Achieve clear market positioning & brand image Maximize high-margin market opportunities Build a strong

### Service

Academic Excellence Quality graduates Excellent research output Outstanding customer service Long-term institutional value

### Primary activities

Source: Adapted from Porter, M.E. (1985). Competitive Advantage: Creating and Sustaining Superior Performance, New York: Free Press

This value chain analysis looks at the several tasks and procedures that TUK does in order to find places where value can be increased or improved. To better serve its stakeholders and students, TUK may improve operations, marketing, and service offerings by comprehending the many elements of the value chain.

### 3.1.2Summary of Opportunities and Threats

Based on the analysis of the external environment, emergent opportunities and/or threats with commensurate strategic responses are summarized as per Table 3.1.

Table 3.1: Summary of Opportunities and Threats

Environmental Factor	Opportunities	Threats
Political	Ability to raise funds from tuition fees and government grants	Change in policy that may jeopardize the university funding by government
Economic	Science and technology outreach	Growing competition for students from other Universities and colleges offering similar programmers in the region
	Large and strong Alumni	The long duration of the TU-K Diploma and Certificate courses
	Government support for construction and manufacturing will optimize the use of TU-K equipment and machinery	Lack of enterprise/institutional vehicle to actualize the commercial activities
Social	Demand for knowledge-driven consultancies	Brain drain and limited qualified human resource base
	Linkages and collaborations with industry and the community	Limited linkages and collaborations with industry and the community
		Bottleneck in completion of collaboration agreement
Technological	Science, technology and innovation (STI) outreach.	Emerging challenges and trends in technological training and education
	Digital transformation and AI uptake	The Digital Divide and lack of enhanced network
	Establishment of Technology Innovation Park and Incubation Centre to spur technological innovation	Transfer of technology and intellectual resources
Ecological	Climate Change Funding Opportunities	Climate change and environmental disasters
Legal and Regulatory	Governmental policy for Science Technology & Innovation	Overemphasis on STEM programmers at the cost of Humanities and Social Sciences

### 3.1.3Internal Environment

The University has a fairly strong brand name and in the Strategic Plan will develop a brand strategy. In the area of teaching and learning, TU-K has capacity to offer (Technology education) Diploma, and Degree courses that are market driven. We will further enhance the capacity of the programmers in these areas. In addition, the University has highly trained and innovative academic staff

in diverse disciplines, but there is need to develop a reward and incentives system for staff motivation and retention. Further the University is recognized as a trainer of high calibre personnel in its areas of specialization. The University has linkages with well-known polytechnics and Universities in the world and industry but these linkages and collaboration need to be strengthened.

The University has various challenges which include inability to optimize available physical space which will need to be rationalised and optimized; Inadequate financial resources; Weak information management systems, Poor corporate culture as exhibited by poor work ethics; Inadequate funding for research and postgraduate training, Lack of effective interdisciplinary research collaboration; Lack of sufficient facilities such as office space, workshops, lecture halls, research facilities, modern lecture halls, library space and modern equipment; Weak programme implementation, coordination, monitoring and evaluation.

### 3.1.3.1 Governance and Administrative Structure

The governance and administrative structure of the University is set out in the Universities Act 2012. It consists of the Chancellor, Council, Senate and University Management Board.

### The Chancellor

In line with the provisions of the Universities Act 2012, the Chancellor is the titular and ceremonial head of the University. The Chancellor presides over the graduation ceremonies; thus in the name of the university confers degrees and grants diplomas. The Chancellor may also direct an inspection or an enquiry into the teaching, research, and other activities of the university. Further, the Chancellor may cause a visitation into the general administration and organisation of the university. Generally, the Chancellor's principal role remains advisory to the Council, Management, and the general university community, and may be considered and seen as patron of the University.

### The Council

The Council is the supreme governing body of the institution. Its principal mandate is to oversee the activities and operations of the institution on behalf of the Government. Thus, the Council is concerned with the setting of broad policy directions for the institution and the implementation of the same by the Management. As the reporting agency to Government, the Council is responsible for the approval of the budget and performance contract. The Council is also considered as the employer on behalf of the Government. Therefore, the Management only employs staff on behalf of the Council. The Council is responsible for ensuring that there are adequate structures in place for the efficient and effective management of the institution. The composition of the Council shall be as provided for in the Universities Act, 2012.

### **University Senate**

The Senate is the supreme academic organ of the institution. The Senate is responsible for ensuring that appropriate and high academic standards are maintained by the institution. TU-K is expected to have all its new academic programmes given the final approval by Senate. The Senate is also expected to approve examination results for the degree and other qualifications as well as postgraduate qualifications. For all the programmes approved by Senate, the Senate shall also approve the admission requirements and the standards to be attained by the candidates in the respective examinations in order to qualify for a degree or an award. The degrees and postgraduate qualifications awarded by TU-K shall be as approved by Senate.

### Vice Chancellor

The Office of the Vice-Chancellor is responsible for the academic and administrative leadership of the University. The office is therefore required to offer strategic leadership to the institution in furtherance of its mandate and objectives. The holder of the office is responsible for the overall direction and organisation of the University and in this regard is responsible to Council and Government for proper governance and management of the institution. While Council has established strategic and administrative divisions to work under the Vice-Chancellor, the Office of the Vice-Chancellor is expected to perform supervisory and control responsibilities over these divisions. The functions of the University that are considered under this are those that traditionally get directed from the centre of the administrative structure.

It is considered that the Office of the Vice-Chancellor should be freed as much as possible from the details of day-to-day running of the institution in order to allow the Vice-Chancellor to focus on matters of broad strategic oversight and direction of the institution. However, some, selected, functions such as strategy and organisational development, communication and public affairs, procurement and supply chain operations, and security and emergency services, shall report directly to the office of the Vice-Chancellor. The office of the Chief Internal Auditor functionally reports directly to Council but administratively reports to the Vice-Chancellor.

### University Management Board

The University Management Board is the chief administrative organ of the University. It is responsible for the formulation of broad policy issues and the implementation of policies as approved and directed by the Council. Under the chairmanship of the Vice-Chancellor, it is responsible for the day-to-day running of the University and reports to Council on the general performance of the University.



### **Deputy Vice-Chancellors**

The Deputy Vice-Chancellors are the principal assistants to the Vice-Chancellor. The Deputy Vice-Chancellors are normally the chief advisors to the Vice-Chancellor in the various issues of strategic nature while also being available to deputise for the Vice-Chancellor in situations where the Vice-Chancellor cannot be personally available. Consequently, the principal objectives of a University may be considered to comprise of: Academic and Student Affairs, Research and Technology Development, and Administration Planning and Advancement.

### Deans

Deans are the academic and administrative heads of their respective Faculties. The Dean is also the Chief Executive Officer of the Faculty and to this extent provides both the academic and administrative leadership to the Faculty. Besides the designated administrative responsibilities, the Dean is also an academic member of staff in their respective departments and is expected to dedicate at least one-third (1/3) of their time to academic work in the department; this leaves the Dean with two-thirds (2/3) of the time to be devoted to administrative responsibilities.

### **Administrative Officers**

The Chief Administrative Officers are officers in Central Administration with responsibility over a subdivision or a Department of equivalent status. The Officers in this category are: Registrars and Directors of Administrative Units, and Financial Officer and Legal Officer.

### 3.1.3.2 Internal Business Processes

From the above analysis the Technical University of Kenya, during the Strategic Planning Period 2023-2027, will focus on improving its internal processes by undertaking the following key activities:

- i. Transform it operations by embracing digital transformation strategies to produce and deliver educational products and services to customers (students, staff, Government, Industry, Community and Service Providers) and in an efficient and effective manner.
- ii. Establish and leverage on relationships with customers (Students, Staff, Government, Industry, community, and service providers).
- iii. Continue to innovative by developing new products, services, processes, and relationships and conform to regulations and societal expectations and build stronger communities.
- iv. Develop the human capital by harnessing the employees' skills, talent, and knowledge.
- v. Continue to improve the information capital by investing in databases, information systems, networks, and technology infrastructure.
- vi. Develop and its organization capital through the transformational change of its culture, leadership, employee alignment, teamwork, and knowledge management.

### 3.1.3.3 Resources and Capabilities

The University has considered the characteristics of its resources and capabilities/core competences by examining them against the criteria of being Valuable, Rare/Scarce, Inimitable, Durable, and Un-substitutable. The core competences or resources and capabilities are strategic assets that are needed in order for TU-K to achieve its vision and mission and strategic objectives. They are difficult to emulate by competition (inimitable and un-substitutable); they are costly to build or acquire (rare/scarce); they take a long time (durable).

In addition, they create a very high cost of entry, thus, forming a shield from competition and they can be a complex harmonization of technology and operational skills. The University has identified the following resources and capabilities/core competences which are necessary for it to meet its strategic objectives. Existing competences and gaps have been identified. The VRIO Framework is used to analyse the core competences. The detailed competence and strategic assets gap analysis and how the university will feel the gaps is shown in the VRIO Framework.

### VRIO Framework

Core Competence	Valuable? V	Rare? R	Inimitable? I	Organized? O	Competitive Advantage (CA)
Qualified staff/faculty	Yes	Yes	Yes	No	Moderate source of CA
Motivated staff, faculty and student	Yes	Yes	No	No	Moderate source of CA
Diversity teaching and learning modes	Yes	Yes	No	No	Moderate source of CA
Learner support systems	Yes	Yes	No	No	Moderate source of CA
Research and publications	Yes	Yes	No	Yes	Source of competitive advantage
Quality management systems	Yes	Yes	No	Yes	Source of CA
Technological innovators	Yes	Yes	Yes	No	Source of CA

Core Competence	Valuable? V	Rare? R	Inimitable? I	Organized? O	Competitive Advantage (CA)
An environment that nurtures innovation and creativity	Yes	Yes	Yes	No	Source of CA
IODL programmes and Digital Campus	Yes	Yes	No	No	Moderate Source of CA
Market research	Yes	Yes	No	CA	Moderate Source of CA
Branding	Yes	Yes	No	No	Moderate Source of CA
Customer Focus	Yes	Yes	No	No	Moderate Source of CA
Culture of discipline, commitment and hard work	Yes	Yes	Yes	No	Source of CA

### 3.1.4 Summary of Strengths and Weaknesses

Based on the analysis of the internal environment, emergent strengths and/or weaknesses with commensurate strategic responses are summarised as per Table 3.2

Table 3.2: Summary of Strengths, Weaknesses

Factor	Strengths	Weaknesses
Brand	A fairly strong brand name	Insufficient brand awareness and publicity
Teaching and Learning	Capacity to offer (Technology education) Diploma, and Degree courses	Inadequate facilities and competencies for blended-learning
Human Resource	Highly trained and innovative academic staff in diverse disciplines	Overstaffed in non-core areas of the university establishment
Reputation	Recognition as a trainer of high calibre personnel in its areas of specialization	Low brand awareness due to inadequate marketing and publicity
Location	Strategic location within the City of Nairobi:	The risk of pollution and disturbances from the large population surrounding the University
Academic Programmes	Diversified and specialised academic programmers	Lack of funds for accreditation
Industry Linkages	Linkages with industry and government institutions e.g. Industrial based learning (IBL)	Limited linkages with industry and community
Resource Optimization	The university can increase resource base through resource optimization and rationalization	Inability to optimize available physical space
Financial resources	Establish a vehicle to undertake income generation activities.	Inadequate financial resources
Management Information Systems	Integrated Management Information System	Weak information management systems
Corporate culture	Strong corporate culture	Poor corporate culture as exhibited by poor work ethic
Research funding	Effective interdisciplinary research collaboration and proposal writing	Inadequate funding for research and postgraduate training
Physical Facilities	Optimization of existing modern mechanical and electrical equipment	Lack of sufficient facilities such as office space, workshops, lecture halls, research facilities, modern lecture halls, library space and modern equipment

### 3.1.5 Analysis of Past Performance -

### 3.1.5.1 Achievements

The University has been in the forefront in technical and vocational education and training in Kenya and within the region.

During the TU-K Strategic Plan 2018-2023, the University has achieved the following:

- It has automated 90% of the academic processes.
- The number of applicants in both Diploma and Degree programmers increased from 6880 to 10446.
- 15 Bachelor degrees and 16 postgraduate curricula curriculum has been developed and approved.
- The number of PhD holders were at 33% of the total staff complement as at 2023.
- The number of publications in peer reviewed journals as at 2023 was 120.
- The number of collaborations and partnerships have increased from 3 to 13.
- The S-block was officially opened by President in December 8, 2022.
- The high quality of training has ensured that those graduating from the University have been able to get employment with relative ease in both public and private sectors.
- The University graduates over 3000 students annually.



- The University has established a Memorandum of Understanding with all the national Technical Training Institutes (TTIs) through the Kenya Association of Technical Training Institutes (KATTI) for collaboration in training and quality assurance.
- TU-K also continues to provide leadership for TVET in Africa as it still hosts the Secretariat of the Association of Technical Universities and Polytechnics in Africa (ATUPA) formerly Commonwealth Association of Polytechnics in Africa (CAPA).
- The industry's involvement has covered curriculum development, research and development and Industry Based Learning (IBL), formerly referred to as industrial attachment for students and faculty as well as in critical support areas such as infrastructure development and provision of training equipment.
- TU-K is currently offering degree programmers largely in the technological fields, industry participation has been broadened and specific strategies put in place to tap the resources.
- The launch of Alumni Association in 2023, which to be strengthened to create a sustainable network with the industry.

### 3.1.5.2 Challenges

The TU-K faces a number of challenges both at corporate and functional levels which must be overcome to achieve its short term and long term objectives:

- At the national level, the institution has major responsibilities and obligations as one of the three special Universities
  under the TVET programme. It therefore faces challenges of meeting its obligations as it develops and implements its
  programmers.
- The transition from the Kenya Polytechnic to the Kenya Polytechnic University College and subsequently to a fully-fledged University of technology has faced several challenges including inadequate financial resources notably for personal emoluments, operation and maintenance activities, staff training, inadequate infrastructure and equipment.
- Substantial financial resources will be needed to purchase land for expansion.
- Other transition issues include curriculum development and evaluation, as well as recruitment of suitable personnel.
- There has been a resurgence of professional registration bodies demanding increased regulatory roles in curriculum development and delivery.
- As the University moves towards being a centre of excellence in technology and innovation, it must mainstream technology and innovation in its programmers.
- The institution needs additional modern equipment, machinery, infrastructure and highly qualified staff who are largely scarce.
- TU-K should spearhead the innovation and development of technologically acceptable products by society. The main challenge therefore is to remain focused on technology development, dissemination and application, as well as in innovation and entrepreneurship.

### 3.1.5.3 Lessons Learnt

Some of the lessons learnt in implementing the 2018-2023 are as follows:

- i. Link the Strategic Plan implementation with annual work plan and budget;
- ii. Development and implementation of a strategy for resource mobilization and utilization
- iii. Capacity building is important for success of monitoring and evaluation
- iv. Dissemination of the Strategic Plan to stakeholders is essential for its implementation
- v. Proper performance management system is necessary to support the implementation of the Strategic Plan

### 3.2 Stakeholder Analysis

The principal stakeholders of the institution are covered in Tables 3.3a and 3.3b. These are organisations, groups, and individuals having a legitimate interest in TU-K in terms of its resources, the products and services it delivers and how it delivers them. Being conscious of the concerns and interests of the TU-K, internal and external stakeholders will facilitate development of harmonious relations and a favourable environment for optimal operations. The Council, Senate, University Management Board, staff and students are its internal stakeholders, whereas the external stakeholders include those elements or groups that directly affect TU-K's operations or are affected by it. These are the University education institutions in Kenya, Ministry of Education and other government ministries and departments, local communities, suppliers, competitors, customers, creditors, and special interest groups, among others.

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Table 3.3a: Internal Stakeholders

S/NO	Type/Nature of Stakeholder	Role and/or Responsibilities	Expectation of the Stakeholder	Expectations of the University
1	Council	effective oversight	Policy formulation and oversight	Policy formulation s
2	Academic Staff	Up hold quality academic standards	Active engagement of academic staff in curriculum development and other academic programmers Progressive career development plans	Active engagement of academic staff in curriculum development and other academic programmers Progressive career development plans
3	Other Staff	Effective participation and involvement in the activities	Active engagement of Administrative functions and activities	Provide competitive and consistent terms and conditions of service, enhanced motivation, team cohesion, and further training and develop harmonious relations with the Staff Unions.
4	Students	To exhibit high standards of discipline	Acquire relevant skills and Competences	Provide an inclusive and participatory management approach to student affairs.

Table 3.3b: External Stakeholders

S/NO	Type/Nature of Stakeholder	Role	Expectation of the Stakeholder	Expectation of the University
1	The institutions of higher education and Universities	Market competitors	TU-K must meet and uphold academic quality standards that are world class, market competitive and responsive to national development challenges	Ensure high academic standards are achieved and maintained by involving stakeholders' participation
2	Ministry of Education	Provision of land, facilities and other services	Enhanced provision of education to the national economy especially with regard to TVET, STI etc. in order to address scarce skills gap challenges. Provision of land, facilities and other services	Develop programmers that are aligned to the Ministry's vision and mission.
3	City Council of Nairobi Boundary partners	Provision of services	Provision of services	Collaboration and compliance with the regulations. Dialogue and cooperation.
4	Commission for University Education	Setting quality academic standards and guidelines	Ensure quality academic standards are met and maintained	Maintain compliance with established standards.
5	HELB and University Funding Board	Funding the needy and deserving students	Increased accessibility of funds to financially needy and deserving students Optimal funding to TU-K	Facilitate the identification of needy students to enhance continuity in learning interventions; source of other funding (towards sustainability)
6	Employers of TU-K graduates	Provision of employment opportunities and platform for practical attachment	Provision of employment opportunities and platform for practical attachment	Provide relevant training to address specified skill gaps in relevant industry; encourage lifelong learning as an alternative to formal and/or informal employment
7	Coordinating Ministries (Office of the President; the National Treasury, Ministry of Devolution and Planning	Provision of legal and policy framework	Ensure clear and consistent guidelines for enhanced compliance and delivery to enhance attainment of government objectives, particularly Vision 2030.	Ensure effective management systems are in place to enhance compliance and contribution to Vision 2030 and other national priorities; e.g. financial, ICT, infrastructure, procurement etc.
8	Line Ministries and Other Government Departments in the education and training sector: Ministry	Provision of adequate manpower with appropriate skills per sector needs into the labour market.	Facilitate provision of adequate manpower with appropriate skills per sector needs into the labour market.	Develop training programmers that meet the needs of the labour market
9	NACOSTI	Provide the framework of current trends and challenges in science and technology as well as creativity and innovativeness.	To facilitate strategic challenges in the science and technology sector within the framework of current trends and challenges in science and technology as well as creativity and innovativeness.	Enhance state-of the art creativity and innovativeness in all programmers , particularly in research and development among other programmers

S/NO	Type/Nature of Stakeholder	Role	Expectation of the Stakeholder	Expectation of the University
10	National Staff Unions	Support TU-K Vision and Mission	Engage and involve the National Staff Unions to support TU-K Vision and Mission	Achieve harmonious relations through proactive engagement and negotiations on terms and conditions of service.
11	Development Partners	Facilitate development priorities in capacity building, provision of equipment, infrastructure development etc.	Efficient utilization of donor funds. Facilitate development priorities in capacity building, provision of equipment, infrastructure development etc.	Identify potential development partners for strategic focus areas such as further training; funding specific projects; and development of facilities
12	Private Sector	Joint ventures for enhanced economic growth/development	Involvement in joint ventures for enhanced economic growth/ development	Develop linkage mechanisms to engage in Public Private Partnerships (PPPs) for identified development projects
13	Competitors (private and public universities)	Competition for students	Competition for students/funds from limited resource base, diverse training standards	Maintain competitive edge over competition through world class "products" and services; aim to become the provider of choice!





### STRATEGIC ISSUES, GOALS AND KEY RESULT AREAS

### 4.0 Overview

This chapter covers the Strategic Issues, the Strategic Goals and Key Result Areas that anchor the strategic direction of TU-K for period 2023-2027. The Strategic Issues, Goals and Key Result Areas are summarized in Table 4.1.

### 4.1 Strategic Issues

The situation analysis of the University has surfaced the following key issues which are the main of the TUK-Strategic Plan 2023-2027:

- 1. Achieving academic excellence and programmes' diversification.
- 2. Inadequate research output and lack of interdisciplinary research environment for advancement of society.
- 3. Unique positioning of TU-K in the market and maintaining financial sustainability
- 4. Maintaining overall growth of the University.

### **KRAs**

- i. Teaching, Learning and Training: This is a key area of focus for the University and the University has achieved increased enrollment without commensurate increase in quality and nature facilities. TU-K faces challenges of meeting its obligations as it develops and implements its programmers. In addition, the University need to ensure high academic standards are achieved and maintained by involving stakeholders' participation in curriculum development and that programmers are accredited. The University has to respond to evolving training needs in line with local, regional and global trends in the education sector. It also requires to operationalize ODEL and Management of e-learning and upgrade teaching and learning facilities including library services.
- ii. Research, Innovation and Comercialisation: The University plans to step up research and innovation and commercialization infrastructure and programmers to effectively impact industry and society. To achieve the status as a top-rated technological University, there is need to establish Science, Technology and Innovation (STI) infrastructure and digital readiness including improvement of STI infrastructure and digital readiness. Further, the University require to develop programmers with industry to strengthen technological capabilities and establish effective research collaboration framework with professional bodies, industry, government and other stakeholders. TU-K also has to provide incentives and support for research and publication funding. Participation in STI networks at national, regional and international levels will also be necessary. In addition, the University require to establish multidisciplinary and multi-institutional teams for collaborative research and development.
- iii. Partnerships and Linkages: The University plans to strengthen its partnerships and linkages, both locally and internationally, to enhance collaboration in institutional strengthening for purposes of developing infrastructure including public-private partnership as a strategy for resource mobilization. In addition, TU-K requires to engage the TU-K Alumni Association in University development projects and resource mobilisation activities and strengthen collaboration with likeminded institutions and Partnerships with universities globally.
- iv. Institutional Strengthening: The University plans to strengthen the institutional capacity in terms of corporate governance, infrastructure and resource optimization (financial, human, infrastructure, equipment and ICT). The University requires to integrate the Management Information Systems for effective service delivery, operational effectiveness and efficiency.

### 4.2 Strategic Goals.

Goal 1: To offer relevant and quality academic programmes that produce holistic graduates every academic year, who are technologically grounded, and practically skilled.

**Goal 2:** To inculcate a culture of creativity and innovation in a dynamic and interdisciplinary research environment for advancement of society by 2027.

Goal 3: To strengthen institutional capabilities through establishment of strategic linkages and partnerships, community outreach programmes and innovative resource mobilization strategies by 2027.

Goal 4: To establish a dynamic, responsive and effective leadership that seeks to make the institution a centre of excellence in technological education and training, and financially sustainable by 2027.

### 4.3 The Key Result Areas

The Strategic Plan 2023-2027 is anchored in Key Results Areas that to are necessary in addressing the key issues and also are the drivers for the implementation of the Strategic Plan. Four Key Result Areas were identified and outlined below:

- KRA 1: Teaching, Learning and Training:
- KRA 2 Research, Innovation and Commercialization:
- KRA 3 Partnerships and Linkages
- KRA 4 Institutional Strengthening

Table 4.1 Strategic Issue, Goal and KRA

Strategic Issue	Goal	KRA
Achieving academic excellence and programmes' diversification.	<b>Goal 1:</b> To offer relevant and quality academic programmers that produce holistic graduates every academic year, who are technologically grounded, and practically skilled.	Teaching, Learning and Training
Inadequate research output and lack of interdisciplinary research environment for advancement of society.	<b>Goal 2</b> To inculcate a culture of creativity and innovation in a dynamic and interdisciplinary research environment for advancement of society by 2027.	Research, Innovation and Commercialization
Unique positioning of TU-K in the market and maintaining financial sustainability	<b>Goal 3:</b> To strengthen institutional capabilities through establishment of strategic linkages and partnerships, community outreach programmers and innovative resource mobilization strategies by 2027	Partnerships and Linkages
Maintaining overall growth of the University.	<b>Goal 4:</b> To establish a dynamic, responsive and effective leadership that seeks to make the institution a centre of excellence in technological education and training, and financially sustainable by 2027.	



## STRATEGIC OBJECTIVES AND STRATEGIES

### 5.0 Overview

This chapter presents the Strategic Objectives, Outcome and a five-year Implementation Matrix that will guide the implementation of the TU-K Strategic Plan 2023-2027.

### 5.1 Strategic Objectives

The Strategic Objectives are guided by the Goals and the Key Result Areas. The Implementation Matrix (Table 5.1) that covers 5-years, provides detailed information projecting the activities, expected outputs indicators to facilitate the effective implementation of the Strategic Plan (see Annex 1). The Strategic Business units are responsible for driving the Key Result Areas identified.

Table 5.1: Outcomes Annual Projections

Strategic Objective	Outcome	Outcome	Projections				
		Indicator	Year 1	Year 2	Year 3	Year 4	Year 5
Teaching, Learning and Training:							
To offer relevant, innovative and quality academic programmers	Holistic graduates who are technologically grounded, innovative, creative and practically skilled.	Graduates	2800	10%	20%	30%	40%
Research, Innovation and Commercializ	ation:						
To promote and engage in quality research that develops innovative solutions.	Mainstream research in the University	Research output increased	10%	20%	30%	40%	50%
Partnerships and Linkages					1		
To develop frameworks that attract donors	Enhanced Networks and Linkages	Additional funding	5%	15%	20%	25%	30%
Institutional Strengthening							
To promote good corporate governance	Instituting strong Internal Control Systems.	Customer satisfaction levels	3%%	5%	7%	9%	10%

### **5.2 Strategic Choices**

The strategic objectives and strategies that outlines the strategic choices are summarized in Table 5.2.

Table 5.2: Strategic objectives and strategies

KRA	Strategic Objective	Strategies
Teaching,	SO1.1 To offer relevant, innovative	S1.1.1 To foster a culture of quality teaching and effective assessment of students.
Learning and Training:		S1.1.2 To maintain academic standards as set out by Senate to ensure TU-K qualifications meet the highest academic and professional standards
	SO1.2 To provide effective support	S1.2.1 Expand students' accommodation and catering infrastructure
services for the welfare and holistic development of students  SO1.3 To provide access to quality information resources and services for teaching learning and research	S1.2.2 Provide opportunities for psycho-social support, moral and spiritual development to the University community;	
		S1.2.3 Provide students with opportunities to identify talent, explore potential and develop skills in leadership, sporting and co-curricular activities
		S1.3.1 Establish collaboration and partnerships for information sharing
		S1.3.2 Institute a pro-active library management system that is visible, open and transparent.

KRA	Strategic Objective	Strategies
	SO1.4 To avail academic programmers to a wider audience beyond the confines of the physical(ODeL)	S1.4.1 Provide quality technical support and leadership for the implementation of Open, Distance and e-Learning (ODeL)
		S1.4.2 Review and Design curricula for common University courses and their innovative delivery;
		S1.4.3 Design and review demand-driven curricula for professional and lifelong education;
		S1.4.4 Develop and Implement Open, Distance and e-Learning (ODeL) programmers and platform for their delivery;
		S1.4.5 Establish and operationalise an Open Campus
	SO1.5 To offer relevant, quality and innovative postgraduate training and research for the real world	S1.5.1 To provide effective training and supervision of postgraduate students S1.5.2 To establish sustainable postgraduate scholarship programmers and to attract quality postgraduate students
	SO1.6 To promote quality	S1.6.1 Adopt best quality management practices based on ISO standards.
	assurance practices	S1.6.2 Institutionalise performance management culture
		S1.6.3 Institute quality assurance mechanisms and enhancement of quality standards.
		S1.6.4 Benchmark for best practices and accreditation of programmers
Research, Innovation and Commercialization	SO2.1 To promote and engage in quality research that develops innovative solutions and products that enhance human development.	S2.1.1 Engage in translational research that leads to new knowledge and products;
		S2.1.2 Increased capacity for the University to obtain and manage internal and external research funds.
		S2.1.3 Enhance capacity to attract research funds and improve institutional management of research projects;
		S2.1.4 Promote sustainable strategies for the dissemination and exchange of research funding opportunities;
	SO2.2 To cultivate University-	S2.2.1 Promote industry based and practical skills to the students and staff;
	industry synergies to enhance research, product and technical	S2.2.2 Establish sound and sustainable research linkages and collaborations with relevant industries;
	skills development	S2.2.3 Conduct industry analysis per sector;
		S2.2.4 Develop research MoUs/TORs for local and international partners.
	SO 2.3 To promote a culture of innovation and the transfer of technology and intellectual	S2.3.1 Organize digital innovation challenges ("hack-tones") among staff and students.
		S2.3.2 Promote commercialisation of scientific and technological knowledge;
	resources (Digital transformation)	S2.3.3 Develop and operationalise policy on patents and intellectual property rights;
		S2.3.4 Establish TUK a "garage" for digital innovation by providing a platform for innovators to show-case their innovations
		S2.3.5 Deploy digital technology to manage administrative functions
	SO2.4 To establish partnerships with various organisations and create learning centres, research and innovation centres, and industrial and production centres.	S2.4.1 Establish innovation centres and multimedia centres
		S2.4.2 Establish business incubators, industrial and technology parks
		S2.4.3 Develop Jua-Kali collaboration programmers and equip industry players with industrial skills through competency based learning
		S2.4.4 Establish collaborative and innovative projects with other organisations.
		S2.4.5 Develop Jua-Kali collaboration programmers and equip industry players with industrial skills through competency based learning
	S02.5 Promote knowledge	S2.5.1 Established research metrics as part of knowledge exchange and transfer
	exchange and dissemination of	S2.5.2 Renew and activate the existing research partnerships and linkages
	research output.	S2.5.3 Establish new research partnerships and linkages

KRA	Strategic Objective	Strategies
Partnerships and Linkages	SO3.1 To engage global and local partners, and communities, in the exchange to enhance international visibility and standing	S3.1.1 Integrate an international and regional perspective into the main functions of the University;
	SO3.2 To promote and advance a culture of creativity, innovation and entrepreneurship	S3.2.1 Cultivate income generation culture to exploit the various professional skills within the University;
		S3.2.2 Mainstream consultancy, commercialisation of scientific knowledge, and product development;
		S3.2.3 Develop the capabilities of the institution to be an entrepreneurial University;
		S3.2.4 Establish framework for partnership with industry, institutions and likeminded Universities for contracts.
		S3.2.5 Integrate the teaching of entrepreneurship in all the curricula;
		S3.2.6 Organise tailor-made short courses targeted at SMEs.
	SO 3.3: To develop frameworks that attract donors and establish the institution as brand of a comprehensive technical education and training	S3.3.1 Expand and strengthen networks for Community Campus Partnerships
		S3.3.2 Increase Campus outreach activities
		S3.3.3 Develop and employ mechanisms for resource mobilization and fundraising
		S3.3.4 Implement a fundraising strategy to attract strategic donors and collaborators
		S3.3.5 Enhance the Alumni Association and Friends as a vehicle for University growth and development.
		S3.3.6 Create a unit to focus on resource mobilisations
	SO 3.4: To Enhance Industry Engagement and Outreach through civic and community engagement	S3.4.1 To establish frameworks for collaborative engagements with the industry and contemporary institutions.
	SO 3.5: To establish partnerships with various organisations and create learning centres, research and innovation centres, and	S3.5.1 Establish innovation centres and multimedia centres
		S3.5.2 Establish business incubators, industrial and technology parks
		S3.5.3 Develop Jua-Kali collaboration programmers and equip industry players with industrial skills through competency based learning
	industrial and production centres.	S3.5.4 Establish collaborative and innovative projects with other organisations.
Institutional Strengthening	SO 4.1 To establish and coordinate communication channels for	S4.1.1 Develop and implement interactive media for internal and external communication
	effective and efficient operations	S4.1.2 Promote the corporate image of the University;
	and service that exceed customer expectations	S4.1.3 Align the institution's activities towards customer satisfaction;
	SO 4.2 To provide dynamic and visionary leadership and to promote good corporate governance	S4.2.1 Approve the organisational structure
		S4.2.2 Evaluate Performance Management Reports
		S4.2.3 Firmly align the institution's activities with Kenya Vision 2030 and BETA
		S4.2.4 Ensure the full implementation of the national policies, guidelines and regulations on good corporate governance (e.g. corruption prevention policy, gender mainstreaming policy etc)
	SO4.3 To monitor and evaluate	S 4.3.1 Institute strong Internal Control Systems
	internal controls and recommend	S4.3.2 Risk & Business Impact assessment
	corrective actions for effective governance and management	S4.3.3 Carry out risk management on critical operations of the University

KRA	Strategic Objective	Strategies
	S04.4 To develop, improve and maintain high quality infrastructure	S4.4.1 To Develop and implement University Infrastructure in line with the master plan
SO 4.5 To provide peaceful, secure and orderly environment		S4.4.2 To maintain university Infrastructure to the highest quality
	S4.5.1 Collection of intelligence and taking action on possible threats to the University	
	,	S4.5.2 Scale up security in University premises
	SO4.6 To adopt best practices in	S4.6.1 Implement effective and efficient supply chain operations.
	supply chain management aimed at	S4.6.2 Implement Public Procurement and Disposal Systems and Regulations
	cultivating and maintaining good customer relations and satisfaction	S4.6.3 Adopt modern, integrated procurement management systems
	SO4.7 To develop and maintain	S4.7.1 To install and maintain a dynamic and scalable ICT infrastructure
	an efficient Integrated ICT	S4.7.2 To provide sustainable learning support technologies.
	infrastructure and systems	S4.7.3 To install an Integration of Management Information Systems. ERP
	SO4.8 To attract, develop, motivate and retain high calibre staff	S4.8.1 Develop, implement and review policies for human resource planning, management and advancement
		S4.8.2 Continually build the capacity of staff to meet current and future requirements of the University.
		S4.8.3 Institute efficient records management system that is responsive.
		S4.8.4 Clear job descriptions and specifications for All staff
		S4.8.5 Implement performance Contracts.
		S4.8.6 Carry out performance appraisal and Performance evaluation.
	SO4.9 To provide adequate professional health services to staff	S4.9.1 Expand University Health and Wellness infrastructure to match University population growth.
	and students	S4.9.2 Review medical scheme for staff and students.
		S4.9.3 Promote preventive medical care programmers.
		S4.9.4 Diversify clinical and general health services.
		S4.9.5 Diversified Clinical Services.
	SO4.10 To maintain and sustain a clean and safe work environment	S4.10.1 Hygienic and motivating learning and work spaces
		S4.10.2 To adopt and implement appropriate technologies of environmental management
	SO4.11 To diversify fund	S4.11.1 Enhance and diversify the funding portfolio and revenue sources
mobilization practices in r financial reso healthy instit	mobilization and adopt best practices in management of financial resources to achieve a healthy institutional financial status	S4.11.2 Adopt modern, integrated financial management systems
	SO4.12 To adopt modern,	S4.12.1 Strategies for resource mobilization
	integrated financial management	S4.12.2 Develop and implement proper budgeting systems
systems	systems	S4.12.3 Streamline revenue collection systems
		S4.12.4 Automate financial processes linking to procurement
		S4.12.5 Implement electronic payment platforms.
	SO4.13 To adopt cost management	S4.13.1 Value for money audit systems (VMA)
strategies	S4.13.2 Level of compliance and adherence to financial and procurement laws and regulations	
	S4.13.3 Cost saving index	
	S4.13.4: Advocate for climate action and establish partnerships with external organizations to amplify the university's impact.	
		S4.13.5: Enhance Conservation practices and initiatives for climate change including tree planting campaigns.





### IMPLEMENTATION AND COORDINATION FRAMEWORK

### 6.0 Overview

This chapter discusses the implementation and coordination framework which comprises of Balanced Score Card, Institutional Transformation, Annual Work –plan and Budget, staff establishment skills set and competencies and Risk Management Framework.

### 6.1 Implementation Plan

This Implementation plan (annex 1) provides a road map for carrying out the strategic goals, plans, and actions described in these various planning tools. Along with outlining the tasks, responsibilities, and deadlines in a clear and concise manner, this detailed plan also guarantees that all resources and funds are allocated appropriately, which promotes accountability and efficiency during the implementation phase. Additionally, it serves as a link between strategic planning and operational execution, making it easier to translate TUK's objectives into concrete steps, financial commitments, and contractual obligations. The implementation plan makes it possible to effectively monitor progress and ensure that the intended outcomes are achieved.

### 6.1.1Action Plan

A detailed action plan delineates the precise tasks, accountability, schedules, and materials required to accomplish particular goals and objectives. The implementation matrix that is shown in Annex 1 lays this out. It outlines the goals, plans, plans of action, yearly budgets, targets, and roles. TU-K will be able to measure progress, prioritize tasks, and stay on pace to achieve its goals.

### 6.1.2Annual Work plan and Budget

The Annual Work Plan and Budget is a vital instrument for implementing a Strategic Plan. The Annual Work Plan specifies the initiatives, tasks, and activities that must be carried out in order to meet the strategic goals for a certain year. When creating its annual budgets, TU-K will use activity-based costing. The Annual work plan will serve as the basis for tracking the strategic plan's execution.

### 6.1.3Performance Contracting

The various initiatives identified under the Key Result Areas (KRAs) will be implemented through annual work-plans as cascaded from the Council to all levels within the University. Performance Contract Management tool will be applied.

### 6.2 Coordination Framework

The Strategic plan's implementation coordination framework is a methodical and cohesive strategy that guarantees the successful achievement of the University objectives. Fundamentally, the institutional framework is made up of distinct roles and hierarchies that promote openness and accountability. In order to meet the demands of the plan, staffing levels are optimized, with an emphasis on hiring people with a variety of skill sets and competences to meet a broad range of technical and vocational education needs. Strong leadership is valued, with visionary leaders offering the workforce direction, inspiration, and tactical advice. Carefully designed processes and systems allow for effective data management, performance monitoring, and workflow. The department's human resources, knowledge, and administrative procedures are all brought together by this extensive structure, for timely execution of the Plan

### 6.2.1 Institutional Framework

Under this theme, the University completed the organizational restructuring process aimed at realigning the structure to its mandate. Overall, the University implemented various programmers and projects aimed enhancing staff productivity, retention and succession management. Governance systems and risk management will also be strengthened over the period, to ensure institutional sustainability. The University will continue to automate its services through development and roll out of the finance, procurement and inventory management systems and other processes.

### 6.2.1.1 Organisational Structure of TU-K

The Organisational Structure below will drive the 2023-2027 Strategic Plan,

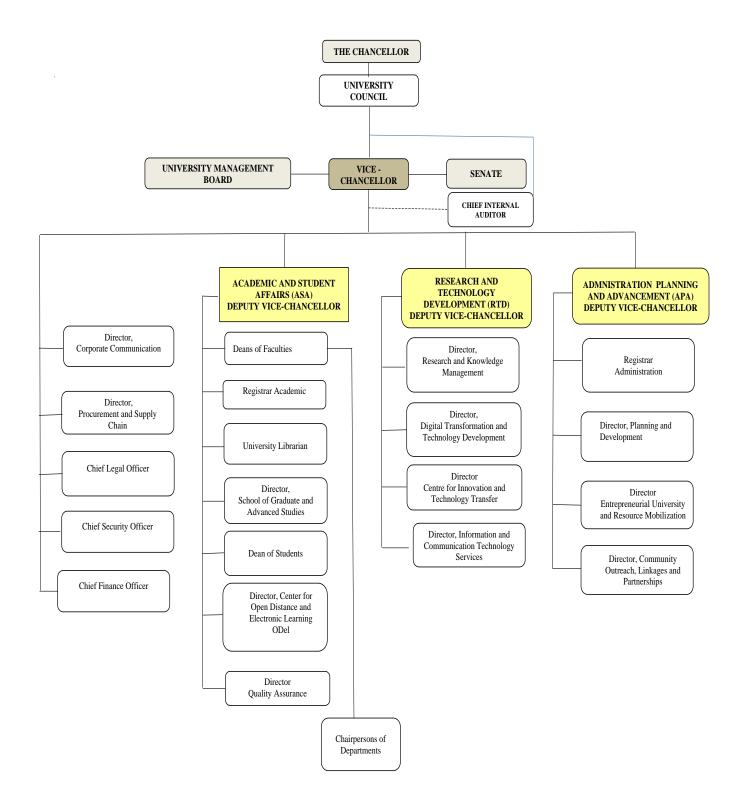


Figure 6.2: TU-K Organisational Structure

### 6.2.2Staff Establishment, Skills Set and Competence Development

Currently the University has an approved establishment of 1769. To realize its mandate and implement the envisaged activities, the University will seek to have in place an optimal human resource capacity which will be addressed through staff rationalization. This process is part of the strategies to address the issue with an aim to the reduce the wage bill which is currently overstretched.

To find the skills gaps across various staff cadres, TU-K also conducted an examination of the skills and competence gaps. Recommendations about the several areas of competence development required to advance the plan were made by the assessment. Table 6.2 provides a summary of the same.

Table 6.2: Skills Set and Competence Development

### SKILLS SET AND COMPETENCE DEVELOPMENT

No.	CADRE	SKILL SET	SKILLS GAP	COMPETENCE DEVELOPMENT
	Teaching	Information Technology     Communication Skills     Pedagogy Skills     Report Writing	Information Technology     Pedagogy Skills     Proposal writing	Competence Training in Pedagogy Skills     Information Technology
	Technical	<ul><li>Information Technology</li><li>Communication Skills</li><li>Report Writing</li><li>Data Analysis</li></ul>	Data Analysis     Information Technology	Training in Data Analysis and Information Technology
	Administrative	<ul><li>Report writing</li><li>Communication Skills</li><li>Information Technology</li><li>Organization Skills</li></ul>	<ul><li>Report Writing</li><li>Information Technology</li><li>Organization Skills</li></ul>	Training in Report Writing and Information Technology
	Secretarial	Customer Relations     Communication Skills     Information Technology     Organization Skills	Customer Relations     Information Technology	Training in Customer Care and Information Technology
	Clerical	Records Management     Information Technology     Organization Skills	Records Management     Information Technology	Training in Records Management and Information Technology
	General Staff	Organization Skills     Time Management     Communication	Time Management	Training in Time Management

### NOTE:

The job cadres have been categorized into the above six functional areas for skill set analysis.

### 6.1.3Leadership

Overall the University Council will be in charge of ensuring that the strategic goals are met. University Management Board will be in charge executing the strategies. The planning and development directorate is in charge of making ensuring that scheduled activities are carried out on time and also ensure that the actions are incorporated into the Performance Contract on an annual basis. The strategic Plan Implementation Committee will have members from all functional areas and have thematic subcommittees overseeing each strategic theme.

### 6.1.4Systems and Procedures

The University has established the required internal systems, processes, and standard operating procedures that will be required for effective and efficient implementation of this Strategic Plan. The internal systems to ensure effectiveness and efficiency of all processes that include a Learning Management System(LMS), TU-SOFT management system and internet connectivity. An integrated Enterprise Resource Planning (ERP) will be installed within this plan period and will guarantee the complete usage of electronic technologies aligned to University Business Re-engineering priorities.

### 6.2 Risk Management Framework (RMF)

In this section the Technical University of Kenya has identified the key risks and assessed the probability level and the impact to the University if those risks occurred. Mitigation strategies are suggested and responsibility for those risks assigned to ensure proper monitoring and evaluation of the risks (see table 6.3). The overall responsibility for ensuring proper risk mitigation strategies are put in place lies with the Senior Management and Council of the University.

Proper review of risks, ascertainment of severity of those risks, and mitigation strategies is a critical process that must be done on a regular basis. This is because the severity levels of risks will change during the implementation period and will necessitate different mitigation strategies.

Senior Management and the Council of the University are responsible for monitoring all risks and making decisions on the best strategies to mitigate the identified risks. The RMF provides a guide for the senior management and facilitates discussions at their Meetings.

The RMF will be an Agenda items at each senior management meetings. The Senate under the leadership of the Vice Chancellor is responsible for implementing resolutions from the University.

### 6.3 TU-K Risk Management Framework - Outcome Level

Table 6.3 – Risk Management Framework

S/ NO	Risk Category	Risks	Risk Likelihood (L/ M/ H)	Severity (L/ M/ H)	Overall Risk Level (L/M/H)	Mitigation Measures	Responsibility
1	Financial	Inadequate financial resources to implement plan	Н	Н	Н	Resource optimisation	UMB
2	Financial	Delivery of cost efficient services	Н	Н	Н	Integrated Management systems	VC & ICT Director
3	Financial	Lack of diversified sources revenue	M	M	Н	Robust resources strategies	DVC–APA/ RTD
4	Procurement	Lack of Value for Money Procurement	Н	Н	Н	Efficient and effect procurement systems	VC & Procurement
5	Operational	Provision of quality customers services to key stakeholders	Н	M	M	Provision of systems for outstanding customer services	UMB/Senate
6	Operational	Poor brand image	M	M	M	Develop and implement marketing and brand strategies	VC/Director Public Affairs & Marketing
7	Operational	Poor Quality Assurance Systems	M	M	M	Build best practices quality assurance systems	VC/Director Quality
8	Operational	Poor security systems	Н	Н	M	Institute effective surveillance systems	VC/Chief Security officer
9	Technological	Cyber-attack	Н	Н	M	Institute effective cyber security systems	VC/Director ICT
10	Technological	Loss of Data	Н	Н	M	Institute an effective data management system – ERP ITC Contingency systems and back-up	VC/ICT Director
11	Operational	Health and Safety of environment	М	M	M	Applied the health and safety guidelines	DVC-APA/ Health and wellness Manager
12	Operational	Ineffective Complaint handling procedures leading to high litigation levels	M	M	M	Build capacity and systems for complaint handling	VC/Legal officer/UMB
13	Operational	Poor work ethics and employee commitment	Н	M	M	Develop leadership and management talent Develop a facilities and infrastructure to support staff	VC/UMB
14	Operational	Poor organization culture	Н	M	M	Develop and implement cultural change strategies	VC/UMB
15	Operational	Demotivated employees	M	M	M	Create a conducive working environment and incentives	VC/UMB
16	Operational	Lack of transparency in reporting; non- participation in information-sharing initiatives	M	M	M	Create effective communication and information systems	VC/UMB



## RESOURCE REQUIREMENTS AND MOBILIZATION STRATEGIES

### 7.0 Overview

This Chapter discusses the Financial Requirements, Resource Mobilisation Strategies and Resource Management.

### 7.1 Financial Requirements

The University has over the next five years prioritized programmes for implementation in this Strategic Plan. Adequate resourcing is a key enabler for successful realization of the expected outcomes, and realization of the mission at large. In accordance with the requirements of the Public Financial Management Act, 2012, the University has planned its activities around programmers, following the requirement of programme-based budgeting. The resources required for implementing programmes under this plan is estimated at 32.224 billion that is expected to be provided under the rolling Medium Term Expenditure Framework, and mobilisation from other sources. The table below presents the resource requirements by Key Result Areas.

The financial estimates here are based on the cost of maintaining the staffing levels as computed in line with the projected student numbers. It is considered that the personnel costs should roughly account for two-thirds (2/3) of the total cost of running the institution, while operations and maintenance should constitute the remaining one-third (1/3).

To ensure adequate resourcing of the plan and manage financial constraints that may affect its implementation, TU-K will institutionalize resource mobilization strategies, through the Resource Mobilization Strategy. The University also prioritizes full operationalization of the financial resources, alongside bidding for more resources from the Government.

On the other hand, the University will up-scale resource mobilization outreach programmers with development partners, non-state actors and other like-minded public entities to undertake joint- programmers that allows for cost-sharing and co-ownership of outputs.

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			Projected Resource	Requirements (Ksh.)		
Key Result Area	Year 1 (FY 2023/24)	Year 2 (FY 2024/25)	Year 3 (FY 2025/26)	Year 4 (FY 2026/27)	Year 5 (FY 2027/28)	Total
KRA 1	88,810,827	695,117,481	830,018,934	866,638,954	878,134,992	3,358,721,188
KRA 2	49,780,595	163,390,831	236,916,705	355,375,057	568,600,091	1,374,063,278
KRA3	11,310,901	15,454,482	19,004,731	21,318,552	24,767,851	91,856,517
KRA 4	5,132,512	177,191,059	221,488,824	299,009,912	418,613,877	1,121,436,184
Total	155,034,835	1,051,153,853	1,307,429,194	1,542,342,475	1,890,116,811	5,946,077,167

### 7.2 Resource Mobilisation Strategies

The University will refocus it resource mobilization office and develop and implement strategies to mobilize resources from Foundations, Non-Governmental Organizations, Development Partners and International Agencies, Alumni, Angel funds, Venture Funds and forge partnership with research and development institutions, high-tech companies and related professional services. In addition, TU-K will develop and implement strategies to attract private investment through Public-Private Partnerships, Joint collaboration with leading universities, foundations and other models including Build Operate and Transfer.

Table 7.3: Projected Budget estimates

Financial Year	Estimated Financial Requirements (Ksh. M)	Estimated Allocations (Ksh. M)	Variance (Ksh. M)
Year 1	4,224,180,665.97	2,956,926,466.18	(1,267,254,199.79)
Year 2	6,781,342,123.02	4,746,939,486.12	(2,034,402,636.91)
Year 3	6,679,106,802.65	4,675,374,761.86	(2,003,732,040.80)
Year 4	7,050,507,396.66	4,935,355,177.66	(2,115,152,219.00)
Year 5	7,489,030,103.87	5,242,321,072.71	(2,246,709,031.16)
Total	32,224,167,092.17	22,556,916,964.52	(9,667,250,127.65)

### 7.3 Resource Management

To ensure prudency and sustainable financial management, the University shall institutionalize financial management practices as detailed in the Public Financial Management legal and regulatory framework. This will include, but not limited to planning, organizing, and monitoring the financial resources allocated and mobilized, while upholding transparency, accountability and cost-effectiveness to enhance credibility and quality service delivery.

The University will also strengthen operational efficiency and effectiveness, through automation of key processes and systems, development of staff capacity on financial resource management, performance management systems and modernize ICT Infrastructure to reduce turn-around time.



## MONITORING, EVALUATION AND REPORTING FRAMEWORK

This Chapter discusses the Monitoring Framework, Performance Standards, evaluation framework, reporting framework and feedback Mechanisms.

### 8.1 Monitoring Framework

The University shall ensure that the strategic plan is closely monitored to track implementation status and take appropriate measures. Monitoring shall include the systematic collection of data and analyzing information based on the targets, outputs, outcomes, performance indicators, and feedback reports from Directorates, Departments and Functional Areas of the University. The collected information will be analyzed to prepare monthly, quarterly and annual reports for dissemination to stakeholders.

### 8.2 Performance Standards

Monitoring and evaluation will be carried out at the strategic level and will focus on the assumptions and projections in the Plan. At the operational level, an elaborate monitoring and evaluation system that will systematically collect and analyse data on specified indicators to provide its key management organs as well as the main stakeholders with indications of the extent of progress and achievement of set targets and/or standards. Quarterly Progress Report will be provided using the template in table 8.2. The system will also assess its on-going or completed teaching, training, and research activities, programmes, policy implementation and results to determine fulfilment of objectives, and impact. The process will further determine if the critical premises, (particularly those in the external environment) on which it is based are still valid.

Table 8.2 Quarterly Progress Reporting Template

### Quarterly Progress Report Quarter Ending-----

Expected	Output	Annual	Quarter for	year	-	Commutati	ve to Date		Remarks	Corrective
Output	Indicator	Target(A)								Intervention
			Target (B)	Actual (C)	Variance (C-B)	Target (E)	Actual (F)	Variance (F-E)		

### 8.3 Evaluation Framework

Evaluation will involve a systematic and objective process of examining the relevance, effectiveness, efficiency, and impact (both expected and unexpected) and sustainability of the strategies detailed in the Strategic Plan. The University shall conduct annual, midterm, and end-term evaluations of the Strategic Plan to establish the extent to which the outputs and outcomes expected have been realized.

Annual evaluations shall be tied to individual employee performance targets and aggregated at the directorate level to inform the extent to which collective efforts are influencing the strategic implementation. Moreover, the annual report shall inform the annual budget and reporting on performance contracting obligations.

### 8.3.1 Mid - Term Evaluation

Mid-term evaluation of the strategic plan shall examine the progress towards achieving set targets and generate recommendations that will be used to improve the Strategic Plan implementation process.

### 8.3.2End-Term Evaluation

End-term evaluations shall be conducted at the end of the strategic planning period to assess to what extent set targets have been accomplished. Results from the end-term evaluation shall be used to inform the next cycle of the strategic planning process.

### Table 8.3 Annual Progress Reporting Template

Annual Progress Report for Year Ending-----

Expected Output	Output Indicator	Quarter for	year		Cumulative	to Date		Remarks	Corrective Intervention
_		Target (A)	Actual (B)	Variance (B-A)	Target (D)	Actual (E)	Variance (E-D)		

### Reporting Framework and Feedback Mechanism

Quarterly and Annual Reports shall track progress towards attainment of University's results and generation of strategic information to inform decision making by stakeholders at the organizational and at the national level. The Directorate of Performance Management will collate quarterly, bi-annual, and annual reports from all the directorates, departments and functional areas in the University on the progress of achievement of results and objectives based on the key output and outcome indicators.

Result-based management will be adopted where every individual contributes towards the realization of this Strategic Plan. Annual strategic review meetings/workshops will be held by University Management Board to evaluate the impact of planned actions and the level of achievement of the strategic objectives. The lessons learnt will provide inputs for continual improvement.

Table 8.4 Evaluation Reporting Template

Key Result	Outcome	Key Performance	Baseline		Mid-Ter Evaluation	End of Pl Evaluation		Remarks	Corrective Intervention
Area		Indicator	Value	Year	Target	Target	Achievement		
KRA I									
KRA 2									
KRA 3									
KRA 4									

### **M**

# ANNEX I: IMPLEMENTATION MATRIX

TUK- Staff Support Deans/Chairmen of Registrar Academics Responsibility Departments DVC- ASA/ To offer relevant, innovative and quality academic programmers approved by the senate in an environment conducive to teaching and learning to every cohort Lead 17.0 17.0 Y3 Y4 Y5 15.1 17.1 22.1 17.1 24.1 15.1 STRATEGIC GOAL: To offer relevant and quality academic programmers that produce holistic graduates every academic year, who are technologically grounded, and practically skilled. Budget (KES. Million 15.0 17.1 20.1 24.1 15.1 17.1 17 14 15 19 16 16 23 Y1 Y2 14.1 11.1 12.1 13.2 16.2 13.1 20.0 2.1 2.0 2.0 1.2 3.1 2.1 1:1 Y5 × × × × × × × Annual Targets Y2 Y3 Y4 × × × × × × × × × × × × Y1 × × × Target for 5 Years for academic staff At least 10% per year 0f academic per year (two per faculty per year) training per year At least 50% of Include budget to international Technical staff take in-service At least six (6) brought under Academic and rate increased and technical programmers programmers staff trained Completion assessment standards 100% of teaching 100% of training OUTCOME: Holistic graduates who are technologically grounded, innovative, creative and practically skilled. technical and teaching rewarded on the basis Externally moderated Output Indicators Operationalization of Increased number of of research-informed Increased investment Increased number of staff promoted and industry standard of education and tracer teaching assessment in the development meet international Increased student staff attached to examination that Improved rating completion rate by students and ofacademic and technical staff study reports procedures standards teaching industry STRATEGIC ISSUE: Achieving academic excellence and programmes' diversification. staff trained on pedagogy Improved understanding Academic and Technical of industry practices by technical and academic Adoption of Researchexamination methods Expected Output quality of teaching informed teaching of assessment and Improved quality methodologies. Strengthened staff Key Result Area 1: Teaching, Learning and Training. effective assessment of Fostering a culture of quality teaching and Key Activities Foster a culture of quality assessment of students. standards as set out by qualifications meet the teaching and effective professional standards Strategic Objective1: To maintain academic highest academic and Strategy

				Support	TU-K Staff									
			Responsibility	Lead	DVC ASA Dean/DSS									
20.1	20.1		-	Y5	14.2	13.2	13.8		13.0	14.2	13.2	13.2	14.8	12.2
20.1	20.1		Millior	Y4	14.2	13.2	13.8		13.	14.2	13.2	13.2	14.8	12.2
19	19		KES. 1	Y3	13.2	13.2	13.8		13.0	13.2	12.2	12.2	13.8	12.2
16.3	16.9		Budget (KES. Million	Y2	11.2	11.0	11.8		11.0	11.2	10.2	10.2	11.8	10.2
3.1	2.2		Bı	Y1	1.2	1.0	0.8		1.0	1.2	0.2	0.2	1.8	0.2
×	×			Y5	×	×	×		×	×	×	×	×	×
×	×		rgets	Y4	×	×	×		×	×	×	×	×	×
×	×	ter.	Annual Targets	Y3	x	×	×		×	X	×	×	×	×
×	×	emes	Anc	Y2	×	×	×		×	×	×	×	×	×
×	×	very s		Y1	×	×	×		×	×	×	×	×	×
Reduce lower quartile by 10%	100% of pro- grammers and rel- evant stakeholders	nt of students in every semester	Target for 5 Years											
Improved pass rate	Tracer study reports every year	and holistic development of	Output Indicators		Construction of new hostels in South	Increased kitchen and dining space Outsourced catering services	Students, staff and other members of the University community who have	sought and received counseling services.	Peer counselors trained	Number of such forums Held	Number of charity work/visits within the community	Number of activities organized by active clubs and societies	Number of students actively participating in games and sporting activities	Number of
Improved students' academic and practical performance	Tracer studies undertaken on every cohort	To provide effective support services for the welfare an	Expected Output		Expanded students accommodation and catering infrastructure	Increased capacity to provide catering services to the University community	Improved psychosocial support		Increased number of peer counselors	Interfaith forums for mutual understanding and tolerance conducted	Participation in charity work/ visits within the community by the faithful	Enhanced students' participation in clubs and societies for talent development	Increased participation in sporting and games	Increased sporting
		rovide effective suppor	Key Activities				Providing opportunities for psycho-social support, moral and spiritual	development to the University community				Providing students with opportunities to identify talent, explore potential and develop skills in leadership, sporting and cocurricular activities		
		Strategic Objective 2: To p	Strategy		Expand students accommodation and catering infrastructure		Provide opportunities for psycho-social support, moral and spiritual development to the University community:					Provide students with opportunities to identify talent, explore potential and develop skills in leadership, sporting and co-curricular activities		

					-	Support	TU-K Staff							TU-K STAFF	
					Responsibility	Lead	DVC ASA /University Librarian/ Deans							DVC ASA Deans/University Librarian	
14.2	12.8	16.2	18.8		u.	Y5	24.2	24.2	22.0	23.8	23.2	24.0	26.5	23.2	22.2
14.2	12.8	15.2	17.8		Millio	Y4	24.2	24.2	22.0	22.8	23.2	24.0	26.5	22.5	22.2
13.2	12.8	14.2	17.8		(KES.	Y3	23.2	23.2	22.0	21.8	23.2	23.0	25.5	22.5	21.2
11.2	10.8	12.2	15.8		Budget (KES. Million	Y2	20.2	20.0	18.0	18.8	20.2	20.0	22.5	19.5	18.2
1.2	0.8	2.2	5.8			Y1	2.2	2.0	2.0	2.8	2.2	4.0	1.5	1.5	2.2
×	×	×	×	٠		Y5	×	×	×	×	×	×	×	×	×
×	×	×	×	mester	Annual Targets	Y4	×	×	×	×	×	×	×	×	×
×	×	×	×	ery ser	Tlanur	2 Y3	×	×	×	×	×	×	×	×	×
×	×	×	×	in eve	Ār	Y1 Y2	×	×	×	×	×	×	×	×	×
				search	ars								ast		
				earning and res	Target for 5 Years		At least 1 Institutional library per year	100%	100%	100%	At least 6 library staff per year	1 library staff per year	Trained Library Staff from at least 2 trainings per year.	100% of new students and staff	100% Of newly acquisitioned resources
Participate in at least one local league & championship	Participate in at least one national league & championship	Participate in at least one regional championships & tournaments	Participate in at least one international championship & tournament	services for teaching learning and research in every semester	Output Indicators		Number of partnerships	Membership to KLISC	Service Membership to National professional bodies	Membership to at least one (1) relevant International body	Sponsorship to at least three conferences and workshops per year	Staff exchange programme	Attendance to trainings	Increased information literacy trainings	Publicity of new information resources
				rces and	Expected Output		Increased partnerships and collaborations Capacity building							Enhanced effectiveness of library usage	
				wide access to quality in	Key Activities		Establishing collaboration and partnership for	information and knowledge sharing						Facilitating full exploitation of information resources and services	
				Strategic Objective 3: To provide access to quality	Strategy		Establish collaboration and partnerships for information sharing								Institute a pro-active library management system that is visible, open and transparent.

		Establishment of digital library and multimedia centre	Establish digital centre	100% Operationalized digital centre	×	×	×	×	3.0	20.0	23.0	24.0	25.0		
	Preserving and conserving information resources for future purposes	Enhanced maintenance of Information resources for endured access	Preservation activities (e.g., digitization, binding, etc.)	100%	×	×	×	×	2.8	17.8	20.8	21.8	21.8		
Strategic Objective 4: To a	vail academic program	To avail academic programmers to a wider audience beyond the	eyond the confines of	the physical(ODeL)and increase the enrollment by 10% every year.	and in	ıcreas	e the	enroll	lment	by 10%	o ever	y year.			
	Key Activities	Expected Output	Output Indicators	Target for 5 Years	Ar	' launc	Annual Targets	S		Budge	t (KE	Budget (KES. Million	uc	Responsibility	
					Y1 Y2	2 Y3	3 Y4	Y5	Y1	Y2	Y3	Y4	Y5	Lead	Support
Provide quality technical support and leadership for the implementation of Open, Distance and e-Learning (ODeL)	Providing quality technical support and leadership for the implementation of Open, Distance and e-Learning (ODEL)	Trained content Developers	Academic staff Trained on content development		×	×	×	×	4.6	21.8	25.8	25.8	26.8	DVC ASA/ Deans/COD/ Director ODel	UMB/Senate
Review and Design curricula for common University courses and their innovative delivery;	Reviewing and Designing curricula for common University courses and their innovative delivery	Innovative diploma and common undergraduate programmers	Reviewed Communication Skills; Critical and Creative Thinking; Health Education, and Society and Culture common courses		×	×	×	×	2.5	19.5	22.5	22.5	23.5		UMB/Senate
		Innovative ways for the delivery of all common undergraduate courses	On-line delivery of common courses through Open and Distance Learning and e-Learning courses developed		×	×	×	×	1.8	18.8	22.8	25.8	25.8		
Design and review demand-driven curricula for professional and lifelong education;	Designing and reviewing demand-driven curricula for professional and lifelong education	Short courses, Certificate, Diploma and Degree professional programmers developed	Curricula for short courses and professional Certificate, Diploma and Degree programmers developed and mounted		×	×	×	×	2.5	19.5	23.5	23.5	23.5		
Develop and Implement Open, Distance and e-Learning (ODeL)	Developing and implementing Open, Distance and	ODeLPolicy document developed, approved and implemented	ODeL-Policy operational		×	×	×	×	1.4	18.4	22.4	. 22.4	- 22.4		
programmers and platform for their delivery;	e-Learning (ODeL.) platform for delivery of programmers	Open, Distance and e-learning Certificate, Diploma and Degree programmers developed	Number of approved curricula for Certificate, Diploma and Degree programmers by ODeL approved and mounted		×	×	×	×	2.8	19.8	23.8	23.8	23.8		

				Support	UMB/Senate	UMB/Senate	UMB/Senate		UMB/Senate				UMB/Senate	
			Responsibility	Lead	DVC ASA/ Deans/ COD	DVC ASA/ Deans/ COD	DVC ASA/ Dean/ COD	DVC ASA/ Deans/ COD	DVC ASA/ Deans/ COD	DVC ASA/ Deans/ COD	DVC ASA/ Dean/ COD	DVC ASA/ Deans/ COD		DVC ASA/ Deans/ COD
23.2			u	Y5	12.2	12.0	13.8	13.7	12.1	20.6	17.8	13.2	13.8	14.2
23.2			Millic	Y4	12.2	12.0	13.8	13.7	12.1	20.5	16.2	13.2	13.8	14.2
23.2			Budget (KES. Million	Y3	12.2	12.0	13.8	12.7.	12.1	18.0	14.2	13.2	13.8	14.2
19.2			udget	Y2	11.2	11.0	11.8	11.0	11.1	13.0	13.2	12.2	11.	12.2
2.2			B	Y1	1.2	1.0	1.8	1.0	1.1	2.0	2.2	1.2	1.8	1.2
×			s	Y5	x	×	×	×	×	x	×	×	×	×
×		-	Farget	3 Y4	×	×	×	×	×	×	×	×	×	×
×		-	Annual Targets	$^{7}$ 2 $\mid$ Y3	×	×	×	×	×	×	×	×	×	×
×			Ar	$Y1 \mid Y$	×	×	×	×	×	×	×	×	×	×
		the real world	Target for 5 Years											
Number of ODeL programmers	Established framework	ning and research for	Output Indicators		Approved Policies	Number of Senate- approved postgraduate curricula	Board members appointed	Increased number of administrative staff	Number of qualified academic staff actively engaged in teaching, research and supervision	Number of staff trained	Number of postgraduate students trained	Approved policy At least one (1) student per postgraduate programme	Number of funding institutions/ agencies Number of postgraduate students funded;	Developed policies; developed fees structures; advertise- ment of postgraduate programmers on website
Increased learning opportunities		nnovative postgraduate trai	Expected Output		Developed guidelines for postgraduate studies	Develop postgraduate Curricula	Coordination Board of postgraduate programmers Established	Enhanced SGAS human and infrastructural capacity	A pool of qualified faculty staff and supervisors	Staff trained in postgraduate supervision	Trained postgraduate students in academic writing and research conduct	Establish policy for postgraduate scholarships 100% funding for postgraduate projects and tuition fees	Establish postgraduate students' sponsorship sources	Develop policies for postgraduate student recruitment
Establishing and operationalizing an	Open Campus	er relevant, quality and i	Key Activities		To develop and implement relevant	Postgraduate levels			To provide effective training and supervision of postgraduate students			To establish sustainable postgraduate scholarship programmers and to attract quality	postgraduate students	
Establish and operationalise an Open Campus		Strategic objective 5: To offer relevant, quality and innovative postgraduate training and research for the real world	Strategy		To offer relevant, quality and innovative postgraduate	real world								

Adopt best quality management practices.	K DIT A CHITISH DC	Evaceted Outsut	Outsut Indicators	Target for 5 Vegre		Annua	Append Taggets	ste		Rudo	Budget (KFS Milling	IL MEII		Reconsibility	
Adopt best quality management practices.	ixey menyines	Laptered Output	Carpar Intercarous	raight 101 9 rears	`  -	Millia	1418				7 (1)	.C. IVIII.		+	
Adopt best quality management practices.					Y1	Y2 \	Y3 Y	Y4 Y5	5 Y1	Y2	2 Y3	3 Y4	F Y5	5 Lead	Support
based on ISO standards	Adopting best quality management practices.	Improved service Delivery	Approved quarterly and annual performance and review reports	Quarterly and annually reviews QMS review per structural changes	×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
			Review QMS	External Annually	×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
			Surveillance audits reports	Year 1 Every 3 <sup>rd</sup> quarter	×	×	×	×	0.2	4.0	0.5	9.0	0.7	7 VC/Quality Assurance Director	TU-K Staff
			Approved quality assurance policy	Every end or semester Ouarterly and	×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
			Audit reports	annual reports	×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
Institutionalise performance management culture			Operationalize lecturer- course evaluation		×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
	Institutionalising Performance Management culture	Improved performance and increased productivity	High rating in the national Performance Contract programme		×	×	×	×	0	0	0	0	0	VC/Quality Assurance Director	TU-K Staff
Institute quality assurance mechanisms and enhancement of quality standards.	Instutionalising of quality assurance mechanisms and enhancement of quality standards	Improved quality assurance standards	Retained certification including ISO	1 certifications	×	×	×	×	0.3	3 0.1	0.1	0.1	0.1	VC/Quality Assurance Director	TU-K Saff
Benchmark for best practices and accreditation of programmers	Benchmarking for best practices and accreditation of programmers	Adaptation of best practices and programmers accreditation	No. of programmers accredited	3 programmers	×	×	×	×	0.1	0.3	9.0	4.0	0.5	VC/Quality Assurance Director	TU-K Staff
STRATEGIC ISSUE: Inadequate research output and lack of interdisciplinary research environment for advancement of society	lequate research output	and lack of interdisciplina	rry research environm	ent for advancemen	nt of so	ociety		-		3			t		
KEY RESULT AREA 2: Research, Innovation and Commercialization	search, Innovation and	Commercialization	a dynamic and mieron	and interdisciplinary research environment for advancement of society by 2021	CIIVILC		101 101	auvan	Cellie	10 11	ociety	Dy 202			
Strategic Objective 1: To p	promote and engage in	To promote and engage in quality research that develops innovative solutions and products that enhance human development.	ops innovative solution	as and products tha	t enha	ance I	numar	ı deve	lopme	int.					
Strategy	Key Activities	Expected Output	Output Indicators	Target for 5 Years	7	Annua	Annual Targets	ets		Budg	Budget (KES. Million	S. Mill	ion	Responsibility	
					Y1	Y2 \	Y3 Y	Y4 Y5	5 Y1	Y.2	Y.	3 Y.	F Y5	5 Lead	Support
Engage in translational research that leads to new knowledge and products;	Engaging in research that leads to new knowledge and products	Mainstream research in the University	Research Policy document developed and operational		×	×	×	×	0.2	4.0	4.1	2.2	4.3	Director Research	TU-K STAFF

		TU-K STAFF					
		DVC RTD/ Director Research					
8.2	9.9	4.8	9.8	5.8	4.3	5.8	9.8
5.2	3.6	5.4	8.9	2.8	4.5	2.8	8.9
2.6	1.8	2.7	3.4	4.1	2.2	4:1	3.4
1.6	0.8	1.7	2.4	4.0	1.2	0.4	4.
0.8	0.4	0.5	1.2	0.2	9.0	0.2	1.2
×	×	×	×	×	×	×	×
×	×	×	×	×	×	×	×
×	×	×	×	×	×	×	×
×	×	×	×	×	×	×	×
×	^	×	~	^	×	×	^
Established research project management systems and procedures; Operationalize management of research funds	Increased staffing in the research and knowledge exchange office	Increased percentage of University Budget for Research and publications annually	Increased percentage of University budget allocated to research infrastructure development	Increased number of research programmers	Number of researchers trained on proposal writing, grants management and research communication	Number of postgraduate students and early career researchers receiving institutional research funding support	Number of postgraduate students and early career researchers receiving external research funding support
		Resource allocation for research		Developed priority research thematic areas and quality research activities	Posgraduate students and early career researcher development programme Established		
		Engaging in research that leads to new knowledge and products			Enhancing capacity to attract research funds and improve institutional management of research projects		
		Increased capacity for the University to obtain and manage internal and external research funds.			Enhance capacity to attract research funds and improve institutional management of research projects		

								Support		
							Responsibility	Lead Su	DVC RTD, Director Digital Campus	DVC RTD, Director Digital Campus
5.8	8.6	8.6	5.8	7.4	8.6		-	Y5	13.2	12.3
2.8	8.9	5.6	2.8	4.4	5.6		Budget (KES. Million	¥4	8.2	7.3
4.1	3.4	2.8	2.4	2.2	2.8		(KES.	Y3	5.2	4.3
0.4	4.2	1.8	1.4	1.2	1.8		udget	Y2	4.2	3.0
0.2	1.2	0.4	0.2	0.1	0.4		В	Y1	0.2	1.0
×	×	×	×	×	×	(ι		Y5	×	×
×	×	×	×	×	×	natior	argets	Y4	×	×
×	×	×	×	×	×	nsfori	Annual Targets	2 Y3	×	×
×	×	×	×	×	×	tal tra	Ar	Y1   Y2	×	×
			,	,		(Digi	ırs	Y		
						lectual resource	Target for 5 Ye			
Number of opportunities for sustainable, productive activities that enhance and advance strategy for research collaborations	Number of research partnerships with local community organizations that address key emerging issues in the communities, country and region	Number of new strategic grant funding intelligence and opportunities communicated to faculty researchers in accessing funding opportunities	Strategic research communications plan complete	Increased research web content	Number of strategic sustainable research collaborations with industry and other stakeholders.	technology and intel	Output Indicators		Number of digital innovation challenges ("hack-tones") among staff and students	Numbers of commercialized activities.
Enhanced maintenance of Information resources for endured access		Established research opportunities and funding agency communications				To promote a culture of innovation and the transfer of technology and intellectual resources(Digital transformation)	Expected Output		digital innovation challenges ("hack-tones") among staff and students organized	Commercialization of scientific and technological knowledge promoted
Increasing capacity for the University to obtain and manage internal and external research funds.		Promoting sustainable strategies for the dissemination and exchange of research funding opportunities				romote a culture of inno	Key Activities		Organizing digital innovation challenges ("hack-tones") among staff and students	Promote commerciali- sation of scientific and technological knowl- edge.
Promote sustainable strategies for the dissemination and exchange of research funding opportunities		Promote knowledge exchange and dissemination of research output.				Strategic Objective 3: To pr	Strategy		Organize digital innovation challenges ("hack-tones") among staff and students.	Promote commercialisation of scientific and technological knowledge.

					Support	TU-K STAFF						Support	TU-K STAFF	
DVC RTD, Director Digital Campus	DVC RTD, Director Digital Campus	DVC RTD, Director Digital Campus		Responsibility	Lead	DVC RTD/ Director /Deans		DVC RTD/ Director /Deans	DVC RTD/ Director /Deans		Responsibility	Lead	DVC RTD/ Director Research	
13.3	13.3	13.3	entres	u,	Y5	34.1	34.9	32.0	32.1		ri Li	Y5	8.6	7.4
8.3	8.3	8.3	tion co	Millic	Y4	20.7	21.5	18.6	18.7		Millic	Y4	5.6	4.4
5.3	5.3	5.3	roduc	Budget (KES. Million	Y3	13.3	14.1	11.2	11.3		Budget (KES. Million	Y3	2.8	2.2
5.5	5.5	4.5	and p	ndget	Y2	8.7	8.9	9.9	6.7		ndget	Y2	1.8	1.2
1.5	1.5	0.5	ıstrial	Bı	Y1	4.1	4.3	2.0	2.1		Bı	Y1	0.4	0.1
×	×	×	d indt		Y5	×	×	×	×			Y5	x	×
×	×	×	es, an	Annual Targets	Y4	×	×	×	×		Annual Targets	Y4	×	×
×	×	×	centr	nal T	Y3	×	×	×	×		nal T	Y3	×	×
×	×	×	/ation	Ann	1 Y2	×	×	×	×		Ann	1 Y2	×	×
×	×	×	innov		Y1	×	×	×	×		ş	Y1	×	×
			learning centres, research and innovation centres, and industrial and production centres	Target for 5 Years							Target for 5 Years			
Operationalised policy on patents and intellectual property rights	TUK a "garage" for digital innovation	Number of deployed digital technology	d create learning cen	Output Indicators		100% Operationalized innovation centre	100% Business incubators, industrial and technology parks	Number of Collaborations	Number of Collaborations	search output	Output Indicators		Number of research publications	Number of citations of peer reviewed articles by academic staff
Policy on patents and intellectual developed and operationalized	TUK a "garage" for digital innovation by providing a platform for innovators to show-case their innovations established	Digital technology to manage administrative functions deployed	h various organisations an	Expected Output		Digital centre Establishing of innovation centres and multimedia centres established	Business incubators, industrial and technology parks established	Jua-Kali collaboration programmers developed	Collaborative and innovative projects with other organisations established	e and dissemination of res	Expected Output		Established research metrics as part of	transfer
Developing and operationalising policy on patents and intellectual property rights.	Establishing TUK a "garage" for digital innovation by providing a platform for innovators to show- case their innovations.	Deploying digital technology to manage administrative functions	ablish partnerships wit	Key Activities		Establishing of innovation centres and multimedia centres	Establish business incubators, industrial and technology parks	Developing Jua- Kali collaboration programmers and equip industry players with industrial skills through competency based learning	Establishing collaborative and innovative projects with other organisations	ote knowledge exchang	Key Activities		Establish research metrics as part of	and transfer
Develop and operationalise policy on patents and intellectual property rights.	Establish TUK a "garage" for digital innovation by providing a platform for innovators to show-case their innovations	Deploy digital technology to manage administrative functions	Strategic Objective 4: To establish partnerships with various organisations and create	Strategy		Establish innovation centres and multimedia centres	Establish business incubators, industrial and technology parks	Develop Jua-Kali collaboration programmers and equip industry players with industrial skills through competency based learning	Establish collaborative and innovative projects with other organisations	Strategic Objective 5: Promote knowledge exchange and dissemination of research output	Strategy		To establish research metrics as part of knowledge	Service Servic

						Support							
					Responsibility	Lead	DVC APA/ Director /Deans	DVC APA /	Director /Deans	DVC APA/ Director /Deans	DVC APA/ Director /Deans	DVC APA/ Director /Deans	
9.4	9.0	7.0	9.0		_	Y5	0	200		10.9	0	10.6	10.6
6.4	6.0	4.0	6.0		Millior	Y4	0	α	)	7.9	0	7.6	7.6
3.2	3.0	2.0	3.0		KES.	Y3	0	7	5	5.8	0	5.5	5.5
2.2	2.0	1.0	2.0		Budget (KES. Million	Y2	0	٦ 4	<u>}</u>	4.6	0	4.3	4.3
0.6	0.5	0.5	1.0		В	Y1	0	0.1		0.2	0	0.1	0.1
×	×	×	X			Y5	×	Þ	t	×	×	×	×
×	×	×	×		argets	Y4	×	×	1	×	×	×	×
×	×	×	x		Annual Targets	2 X3	×	×	1	×	×	×	×
×	×	×	×		An	1 X2	×	>		×	×	×	×
~	×	~	×		T.S	Y1	×	_	-	~	~	~	~
				ship	Target for 5 Years								
Number of seminars, conferences and workshops hosted to stimulate knowledge networks	Number of strategic sustainable research collaborations with industry and other stakeholders	Number of research partnerships and linkages renewed and are in operation	Number of new research strategic partnerships and linkages established	on and entrepreneur	Output Indicators		Increase in coordinated consultancies and IGAs set up	Number of	consultancy services	No of entrepreneurial engagement	Number of Contracts	Number of Curricula	Number of Courses
		Strengthened existing research and establish new research strategic international and regional partnerships and linkages	Establish new research partnerships and linkages	ılture of creativity, innovati	Expected Output		University policy on consultancy and IGAs	Division dedicated to	consultancy services and other income generating activities established	An entrepreneurial University Established	Framework for partnership with industry, institutions and like-minded Universities for contracts established	Integrating the teaching of entrepreneurship in all the curricula Integrated	tailor-made short courses targeted at SMEs organised
		Renew and activate the existing research partnerships and linkages.		omote and advance a cu	Key Activities		Cultivating an income generation culture to exploit the various professional skills within the University	Establishing	division dedicated to consultancy services and other income generating activities	Establishment of an entrepreneurial University	Establishing framework for partnership with industry, institutions and like-minded Universities for contracts	Integrating the teaching of entrepreneurship in all the curricula	Organising tailor-made short courses targeted at SMEs.
				Strategic Objective 2: To promote and advance a culture of creativity, innovation and entrepreneurship	Strategy		Cultivate income generation culture to exploit the various professional skills within the University	Mainstream consultancy		Develop the capabilities of the institution to be an entrepreneural University;	Establish framework for partnership with industry, institutions and like-minded Universities for contracts.	Integrate the teaching of entrepreneurship in all the curricula	Organise tailor-made short courses targeted at SMEs.

Strategic Objective 2: To promote and advance a culture of creativity, innovation and entrepreneurship	romote and advance a cu	lture of creativity, innovat	ion and entrepreneurs	din											
Strategy	Key Activities	Expected Output	Output Indicators	Target for 5 Years	V.	ınnual	Annual Targets	ts		Budge	t (KES	Budget (KES. Million	ŭ	Responsibility	
					Y1 \	Y2   Y	Y3 Y4	t Y5	Y1	Y2	Y3	Y4	Y5	Lead	Support
Cultivate income generation culture to exploit the various professional skills within the University	Cultivating an income generation culture to exploit the various professional skills within the University	University policy on consultancy and IGAs	Increase in coordinated consultancies and IGAs set up		×	×	X	×	0	0	0	0	0	DVC APA/ Director /Deans	
Mainstream consultancy, commercialisation of scientific knowledge, and product development	Establishing division dedicated to consultancy services and other income generating activities	Division dedicated to consultancy services and other income generating activities established	Number of consultancy services		×	×	×	×	0.1	5.4	5.7	7.8	10.8	DVC APA/ Director /Deans	
Develop the capabilities of the institution to be an entrepreneurial University;	Establishment of an entrepreneurial University	An entrepreneurial University Established	No of entrepreneurial engagement		×	×	×	×	0.2	4.6	5.8	7.9	10.9	DVC APA/ Director /Deans	
Establish framework for partnership with industry, institutions and like-minded Universities for contracts.	Establishing framework for partnership with industry, institutions and like-minded Universities for contracts	Framework for partnership with industry, institutions and like-minded Universities for contracts established	Number of Contracts		×	×	*	×	0	0	0	0	0	DVC APA/ Director /Deans	
Integrate the teaching of entrepreneurship in all the curricula	Integrating the teaching of entrepreneurship in all the curricula	Integrating the teaching of entrepreneurship in all the curricula Integrated	Number of Curricula		×	×	×	×	0.1	4.3	5.5	7.6	10.6	DVC APA/ Director /Deans	
Organise tailor-made short courses targeted at SMEs.	Organising tailor-made short courses targeted at SMEs.	tailor-made short courses targeted at SMEs organised	Number of Courses		×	×	X	×	0.1	4.3	5.5	7.6	10.6		
ic Objective 3:	develop frameworks that	To develop frameworks that attract donors and establish the institution as brand of a comprehensive technical education and training	ish the institution as br	and of a comprehe	ensive 1	techn	cal ec	lucati	on and	l traini	ng TATA	training Dad and WEST MERIES		D	
otrategy	Ney Activities	Expected Output	Output marcators	Target 101.5 Tears	Y1	Y2 Y	Y3 Y4	4 Y5	Y1	Y2	X3 X3	Y4	ш У5	Lead	Support
Expand and strengthen networks for Community Campus Partnerships	Expanding and strengthening networks for Community Campus	Develop and implement policies and guidelines for community/industry/outreach engagements	Policy document,		×	×	×	×	0	0	0	0	0	DVC APA/ Director /Deans	TUK STAFF
	Partnerships	Increased Campus outreach activities	MOUs and Agreements with community institutions Number of new partnerships developed and signed MOUs		×	×	×	×	0.3	3.7	4.5	7.	8.1	DVC APA/ Director /Deans	

0 0 0 DVC APA/ Director /Deans	0 0 DVC APA/ Director /Deans	4.5 5.7 8.1 DVCAPA/ TUK STAFF Director	4.4 5.6 8.0 DVC APA/ TUK STAFF  Director /Deans	4.4 5.6 8.0 DVC APA/ TUK STAFF Director	4.1 5.3 7.7 DVC APA/ TUK STAFF Director		Budget (KES. Million Responsibility	Y3 Y4 Y5 Lead Support	5.5 7.5 9.8 DVC APA/ TUK STAFF Director / Deans	6.5 9.5 12.7 DVC APA/ TUK STAFF Director / Deans	5.5 8.5 11.9 DVC APA/ TUK STAFF Director / Deans
0	0	3.6	3.5	3.5	3.5		Budget (F	Y2	5.4	7.4	5.4
0	0	0.2	0.1	0.1	0.1			Y1	0.1	0.2	0.1
×	×	×	×	×	×		ts	4 Y5	×	×	×
×	×	×	×	×	×		Annual Targets	Y3 Y4	×	×	×
×	×	×	×	×	×		nnual	Y2 Y	×	×	×
×	×	×	×	×	×		1	Y1 \	×	×	×
Policy document,	MOUs and Agreements with community institutions Number of new partnerships developed and signed MOUs	Resources mobilized	Number of strategic donors and collaborators	University percentage growth and development.	A resource mobilisation unit	Strategic Objective 4: To Enhance Industry Engagement and Outreach through civic and community engagement.	Output Indicators Target for 5 Years		Number of facilitated forums to discuss and interact with stakeholders	Number of School outreach programmers	Science and tech- Number of nology awareness engagements
Develop and implement policies and guidelines for community/industry/ outreach engagement	Increased Campus outreach activities	Mechanisms for resource mobilization and fundraising developed and employed	Fundraising strategy that attract strategic donors and collaborators implemented	Alumni Association and Friends as a vehicle for University growth and development enhanced	A unit to focus on resource mobilisations created	ement and Outreach through	Expected Output		Frameworks for collaborative engagements with the industry and contemporary institutions established	Enhancing and strengthening the schools outreach programme.	Developing science and technology awareness
	Increasing Campus outreach activities	Developing and employing mechanisms for resource mobilization and fundraising	Implementing a fundraising strategy to attract strategic donors and collaborators	Enhancing the Alumni Association and Friends as a vehicle for University growth and development.	Creating a unit to focus on resource mobilisations	nhance Industry Engage	Key Activities		Establishing frameworks for collaborative engagements with the industry and contemporary institutions	Enhancing and strengthening the schools outreach programme.	Develop science and technology awareness
	Increase Campus outreach activities	Develop and employ mechanisms for resource mobilization and fundraising	Implement a fundraising strategy to attract strategic donors and collaborators	Enhance the Alumni Association and Friends as a vehicle for University growth and development.	Create a unit to focus on resource mobilisations	Strategic Objective 4: To E	Strategy		To establish frameworks for collaborative engagements with the industry and contemporary institutions.		

	-	-				-	-								
	Enhance and	Enhancing and	Networks for	Number of	×	×	×	x	0.7	3.5	4.5	6.5	8.5	DVC APA/	TUK STAFF
	strengthen networks	strengthening networks	Community Campus	Parterneships										Director /Deans	
	for Community	for Community Campus	Partnerships enhance												
	Campus Partnerships	Partnerships	and strengthened												
CTDATECT ISSITE. Maintains around amounth of the Hairmanitre	drawn Honorg Societatorol	of the I Lawrence													

**STRATEGIC ISSUE:** Maintaining overall growth of the University.

STRATEGIC GOAL 4: To establish a dynamic, responsive and effective leadership that seeks to make the institution a centre of excellence in technological education and training by 2027.

				Support	TUK Staff										Support		
			Responsibility	Lead	Vice Chancellor/ Director Communication									Responsibility	Lead	Vice Chancellor/ Legal officer	Vice Chancellor/ Legal officer
			ц	Y5		0.5	0.3	0		2.2	2.0			u	Y5	0	0
			Millic	Y4				1.6		2.0	0.8			Millic	Y4	0	0
			(KES.	Y3	z;	ιċ				1.7	1.0	0		(KES.	X3	0	0
			Budget (KES. Million	Y2	0	0	.02	1.5		1.3		0		Budget (KES. Million	Y2	0	0
		ions.	B	XI	2.	ιζi	<i>c</i> i	0	ι:	8.	0.5	0		B	X1	0	0
		pectat	s	Y5	×		×	×	×	×		×		s	Y5	×	×
		ner ex	Annual Targets	Y4	×		×	×	×	×		×		Annual Targets	Y4	×	×
		custor	nual T	Y3	×		×	×	×	×		×		nual T	Y3	×	×
		xceed	Anı	Y1 Y2	×		×	×	×	×		×		Anı	1 Y2	×	×
		that e	rs	Y	1 ×	×	×	×	× 6	×		×		TS	Y1	×	×
		tions and service	Target for 5 Years		Effective communication Channels by Yr 1			High rating customer satisfaction index	Enhanced brand of the University				te governance.	Target for 5 Years		Technical University	An Open system
		ective and efficient opera	Output Indicators		Developed communication policy No. 1	Develop an Intranet and upload necessary literature	Implementation of New Service Charter	Customer satisfaction survey conducted	Marketing Strategy Developed	Designed and Procured Branding Merchandise	Exhibitions and fairs/open days	Efficient communications	promote good corpora	Output Indicators		Chartering instruments -Organogram -Statutes	Secure and accessible minutes and records of meetings and important activities for ease of reference
ENGTHENING	education and training.	munication channels for effe	Expected Output		Develop Communication Policy		Improved service delivery		Develop a marketing Strategy	Design and Procure Branding Merchandise	Organising activities to improve the strategic public presence of the University	Timely communication of actions taken	To provide dynamic and visionary leadership and to promote good corporate governance.	Expected Output		TUK- Re-chartered	Well maintained proceedings of University meetings and milestone activities
NSTITUTIONAL STR	iversity of technological e	blish and coordinate com	Key Activities		Designing interactive services for internal and external	communication	Enhancing corporate image of the	University	Initiate robust marketing activities				provide dynamic and vi	Key Activities		Evaluating and Reviewing the University's Corporate Governance structures	Maintaining up-to-date records of the University.
KEY RESULT AREA 4: INSTITUTIONAL STRENGTHENING	<b>OUTCOME</b> : A top rated University of technological education and training	Strategic Objective 1: To establish and coordinate communication channels for effective and efficient operations and service that exceed customer expectations.	Strategy		Develop and implement interactive media for internal and external communication		Promote the corporate image of the University;		Align the institution's activities towards customer	satisfaction;			Strategic Objective 2: To 1	Strategy		Approve the organisational structure	Evaluate Performance Management Reports

				Support	TUK STAFF	TUK STAFF	TUK STAFF		B	B	B	В
				Sup	TUI	TUI	TUI		UMB	UMB	UMB	UMB
			Responsibility	Lead	Vice Chancellor/ Chief Auditor	Vice Chancellor/ Chief Auditor	Vice Chancellor/ Chief Auditor/ Director Procurement		DVC APA/ Director Planning and development	DVC APA/ Director Planning and development	DVC APA/ Director Planning and development	DVC IAE/ Director Planning and development
0	0			Y5	0	0	0		0	498 M	29.3	4.9
0	0		Villion	Y4	0	0	0		0	464 M	27.4	4.8
0	0		KES. 1	Y3	0	0	0		0	450 M	23.2	4.7
0	0		Budget (KES. Million	Y2	0	0	0		0	850 M	21.2	4.3
0	0		Bu	Y1	0	0	0		1.5	73 M	17.2	3.4
×	×	ent		Y5	×	×	×		×	×	×	×
×	×	agem	gets	Y4	×	×	×		×	×	×	×
×	×	d man	Annual Targets	Y3	×	×	×		×	×	×	X
×	×	ce an	Ann	Y2	×	×	×		×	×	×	×
×	×	rnan		Y1	×	×	×		×		×	×
Policy, and programmers documents aligned with Kenya Vision 2030 and BETA by yr. 5	Documents on national policies, guidelines and regulations on good corporate governance in place by yr. 5	s for effective gove	Target for 5 Years		Open and accountable operations	Mitigated Risks	Compliant Reports					
Policy, and programmers documents aligned with Kenya Vision 2030 and BETA	Documents on national policies, guidelines and regulations on good corporate governance in place	nend corrective actions	Output Indicators		Approved Policies in place	Risk & Business impact reports on critical functions.	of compliance	ıcture	approved drawings	New Buildings Constructed	Supportive learning environment with unique TU-K experience	Improved work environment index
Institution's activities aligned with Kenya Vision 2030 and BETA	National policies, guidelines and regulations on good corporate governance implemented	To monitor and evaluate internal controls and recommend corrective actions for effective governance and management	Expected Output		Strong Internal Control Systems Instituted	Risk & Business Impact assessment	Level of compliance	To develop, improve and maintain high quality infrastructure	High standard and quality infrastructure		Conducive learning and working environment	
Aligning the institution's activities with Kenya Vision 2030 and BETA	Implement the national policies, guidelines and regulations on good corporate governance (e.g. corruption prevention policy, gender mainstreaming policy etc.)	nonitor and evaluate in	Key Activities		Instituting strong Internal Control Systems.	Assessing risks and business impact in critical functions of the University.	Aligning internal audit plans with the University's approved budget and procurement plan.	evelop, improve and ma	Develop Implement University Infrastructure in line	with the master plan	To maintain university Infrastructure to the highest quality	
Firmly align the institution's activities with Kenya Vision 2030 and BETA	Ensure the full implementation of the national policies, guidelines and regulations on good corporate governance (e.g. corruption prevention policy, gender mainstreaming policy etc.)	Strategic Objective 3: To n			Institute strong Internal Control Systems	Risk & Business Impact assessment	Carry out risk management on critical operations of the University;	Strategic Objective 4: To de	Develop and implement University Infrastructure			

Objective 5: To provide peaceful, secure and orderly environment	ceful, secure and orderl	ly environment			İ	-									
Collection of intelligence and taking action on possible threats to the University	Collection of intelligence and taking action on possible threats to the University	Develop a security Policy	Developed security Policy	Peaceful, secure and orderly enviroment	×	×	×	×	x 0.1	1 0.1	0.2	0.7	0.2	Vice Chancellor/ Security Officer	TUK STAFF
Scale up security in University premises	Scale up security in University premises	Increase surveillance	Implementation of Security Policy	Peaceful, secure and orderly	×	×	×	×	0 x	0	0	0	0	Vice Chancellor/ Security Officer	TUK STAFF
			Intensify intelligence gathering	environment	×	×	×	×	×					Vice Chancellor/ Security Officer	TUK STAFF
			Increased vigilance through adoption of		×	×	×	×	x 0.5	5 0.7	7 0.8	6.	1.0	Vice Chancellor/ Security Officer	TUK STAFF
			modern and digital security systems												
Strategic Objective 6: To adopt best practices in Supply Chain Management aimed at cultivating	t best practices in Supply	. Chain Management aimed at	cultivating and maintai	, and maintaining good customer relations and satisfaction.	relatic	ons and	l satisi	action	1.						
Strategy	Key Activities	Expected Output	Output Indicators	Target for 5 Years	4	Annual Targets	l Targ	rets		Budg	Budget (KES. Million	S. Mil	lion	Responsibility	
					Y1	Y2	Y3 X	Y4 Y	Y5 Y1	1 Y2	2 X3	3 Y4	Y5	Lead	Support
Implement effective and efficient supply chain operations.	Implementing Effective and Efficient Supply Chain Operations	Automated Procurement Processes	Supply, Delivery, Installation, Commissioning and Training and Implementation of mod- ern procurement MIS.	Effective and efficient supply chain operations	×	×	×	×	× 5.	9.0	5 0.7	0.8	0.0	Vice Chancellor / Director Supply Chain	UMB
		Reduction of Supplier Base for Common user goods and services	Lean Supplier Base/ Reduced Number of Suppliers		×	×	×	×	0 x	0	0	0	0	Vice Chancellor/ Director Supply Chain	UMB
Implement Public Procurement and Disposal Systems and Regulations	Implement integrated Public Procurement and Disposal	Compliance with Public Procurement and Disposal Act 2019 &	Establishment of a fully- fledged Procurement Unit.	Compliance with Public Procurement and	×	×	×	×	0 x	0	0	0	0	Vice Chancellor/ Director Supply Chain	TU-K Staff and Management
	Management Systems and Regulations	Regulations 2020	Appointment of Relevant Procurement Committees	Disposal Act	×	×	×	×	0 x	0	0	0	0		
			Monthly & Quarterly statutory /Internal Reports		×	×	×	×	0 x	0	0	0	0		
			Relevant Training of Procurement Committees.		×	×	×	×	x	.2	£:	0.3	53		
			Disposal of obsolete stores and waste		×	×	×	×	0 x	0	0	0	0		
		Procurement & Disposal Plans & Cost Controls	Implementation of Approved Consolidated Annual Procurement and Disposal Plans		×	×	×	×	0 ×	0	0	0	0		

Strategic Objective 7: To develop and maintain an efficient Integrated ICT infrastructure and systems.	evelop and maintain an eff	ficient Integrated ICT infrasti	ructure and systems.													
Strategy	Key Activities	Expected Output	Output Indicators	Target for 5 Years	V	nnna	Annual Targets	· ·		Budget (KES. Million	(KES.	Millior		Responsibility		
					Y1 Y	Y2 Y3	3 Y4	Y5	Y1	Y2	Y3	Y4	Y5	Lead	Support	
To install and maintain a dynamic and scalable ICT infrastructure	Carry out a baseline survey on levels of digitalization in TU-k	A baseline survey report	ICT portfolio	Digitalization gaps identified	×				0.2	0	0	0	0	DVC RTD/ Director ICT	UMB	
	Installing and maintain a dynamic and scalable ICT infrastructure	Up to date ICT infrastructure	Upgraded and secured TU-K wired and wireless LAN/ WAN infrastructure.	Paperless University and Efficient management	×	×	×	×	1.0	0.8	1.0	1.2	4.1		UMB	
			Upgraded Data Centre	systems	×	х	×	×	0.3	0.2	0.2	0.2	0.2		UMB	
			Upgraded internet bandwidth		×	×	×	×	2.	0.2	0.3	0.3	0.4			
			Acquired additional computers and related ICT Equipment		×	×	×	×	0.8	0.3	0.5	9.0	0.0			
		Efficient staff mail portal	Registered All Staff and Students on Email system.		×	×	×	×		0.2	0.3	0.3	0.3			
To provide sustainable learning support technologies	Providing Technology Based teaching and learning	Acquired and Installed CAD/ CAM and Emulators and Simulators soft- ware for Academic departments			×	×	×	×	0.2	0.2	0.3	0.3	0.4			
	Installing and maintain a dynamic and scalable ICT infrastructure;	Trained staff on CAD/ CAM and Emulators and Simulators software.			,,	×	×	×	0	0.1	0.2	0.2	0.2			
	Providing sustainable learning support technologies	Installed Virtual Learning Environment (VLE) technologies and support systems			· · ·	×	×	×	0	0.2	0.3	0.4	0.5			
		Trained academic staff on the use of VLE.			F-1	×	×	×	0	0.1	0.2	0.2	0.2			
	Automating Documents and Records management	Established records management Policy.				X	×	×	0	0.1	0.2	0.2	0.2			
To install an Integration of Management Information Systems including ERP	Installing an integrated management information system in TU-K	Effective and efficient communication Grounded and well informed management decisions	Integration of Management Information Systems. ERP Process maps prepared			×	×	×	0	0.8	1.0	1.1	1.2			
			Digital campus		-	$\dashv$										

Strategic Objective 8: To a	To attract, develop, motivate and retain high calibre staff.	nd retain high calibre staff.														
Strategy	Key Activities	Expected Output	Output Indicators	Target for 5 Years	7	Annual	l Targets	ets		Bud	zet (K.	Budget (KES. Million	lion	Rea	Responsibility	
					Y1   y	Y2 \	Y3 Y	Y4 Y	Y5 Y	Y1 Y2		Y3   Y	Y4   Y	Y5 Lead	ad	Support
Develop, implement and review policies	Continually building the capacity of staff	To develop a staff establishment	staff establishment developed	Built the capacity of staff to meet	×	×	×	×	×	0 0	0	0		VO 0	DVC APA/ Registrar Administration	TU-K Staff
for human resource planning, management and advancement	to meet current and future needs of the University	Undertake staff training needs assessment	staff training needs assessment Undertaken	current and future needs of the University	×	×	×	×	N 0	0.1 0.2	2 0.3		0.3 0.	0.3		
		Undertake an institutional skills gap	institutional skills gap Undertaken	I	×	×	×	×	x 0.	0.2 0.3		0.3 0.	0.3 0.	0.3		
		Operationalize staff performance appraisal	staff performance appraisal Operationalized	1	×	×	×	×	×	0	0	0		0		
	Instituting recruitment strategies that attract quality staff	High calibre staff	Number of teaching staff with PhD recruited	Built skills and Competencies sets	×	×	×	×	× ×	0 0		0 0		0		
			Number of Senior Technical and Administrative staff recruited		×	×	×	×	x	0 0	0	0		0		
Continually build the capacity of staff to meet current and future		Improved productivity of staff	Number of staff trained on Technical Skills		×	×	×	×	.0 ×	0.2 0.2	2 0.3	3 0.4		0.5		
requirements of the University	future requirements of the University.		Number of staff on postgraduate studies		×	×	×	×	×	0 0	0	0		0		
	Developing, implementing and reviewing policies for human resource	HR Policies for Appointment and Promoting criteria Induction	Number of policies developed and implemented	I	×	×	×	×	× O	0.1 0.1	1 0.1	1 0.1	1.0 0.1	<u>-:</u>		
	planning, management and advancement	Service Training pment Staff	Number of policies reviewed													
		Harmonious industrial relations	Collective Bargaining Agreement signed	I	×	×	×	×	×	0 0	0	0		0		
Institute efficient records management system that is responsive.	Instituting efficient records management system that is responsive		Clear job descriptions and specifications for All staff		×	×	×	×	×	0	0	0		0		
Initiating performance management system	Implement performance management system for staff	Staff performance management system in place	Performance appraisal reports		×	×	×	×	×	0		0 0		0		UMB

Clinic cd on)  on)  on)  on students  or stu	Strategy   Key Activities   Expected Output   Output Indicators   Tapest for 5 Years   Annual Targets   Bullot (KES, Millian   Resonability	bility
Expanding University Physical Expansion of Constructed infrastructure.  Health and Wellness Health Centre criterough collaboration)  Develope and implement a Medical cover for staff constructed computities mudical over for staff constructed computities mudical over for staff and proceed that the constructed computities mudical over for staff constructed computities and the constructional UHWS for the construction of the constructed co	2/x	
Expanding University Physical Expansion of Contemore Clinic for the different and Wellness Health Centre (constructed critical and Wellness Health Centre (constructed critical cover for staff An Insurance competitive multial own Fully functional UHWS) Sick Bay for students	Y2 Y3 Y4 Y5 Y1 Y2 Y3 Y4 Y5	
Diversitying clinical manufactured for staff in Insurance computing methant ones from the formation UHWS and from the formation ones from the formation system manufactured Health Manage in interduced manufactured Health Manage in Manufactured Plant Services and Disaster Energency Energety Engineer Engels System Georgety Englishers Engels System Engels System Engels System Engels	nic x x x x 0.8 1.5 2.0 3.5 4.0	DVC APA/ Registrar TU-K Staff Administration
Health Club   Commission   Archest two specialists   Archest two spe	rudents	
call Improved Emergency Consultation rooms and passer implemented UHWS at a consultation room beveloped and management and Disaster implemented of Management Plan Management	x x x	
Improved Emergency   Developed and   Services and Disaster   Emergency Services   Acquired Health Manage-   Installed HMIS   Acquired Health Manage-   Installed HMIS   N	X X	
Improved Emergency   Developed and   Emergency Services and Disaster   Implemented   Emergency Services and Disaster   Implemented   Management Plan   Acquired Health Manage   Installed HMIS   X X X X X   X X   X X X   X X X X X	X	
Diversifying clinical Diversified Clinical Diverse Clinical Services in lab, pharmacy, Nursing and specialty clinics 24 hour service introduced introduced Diverse Clinical Diverse Clinical Diverse Clinical Diverse Clinical Care Services in lab, pharmacy, Nursing and specialty clinics and specialty clinics of Diverse Clinical Care Services Introduced Diverse Clinical Diverse Clinical Diverse Clinical Services Introduced Diverse Cooping Institution free of Waste Chican Indicators Clinical Care Services Institution free of Waste Clicical Waste through efficient waste Clicical Waste through efficient waste Clicical Waste Disposal system Clisposal system Clinical Care Services Diverse Clicical Care Care Care Care Care Care Care Care	vices an	
Diversifying clinical and general health Services  services  Services  Diverse Clinical and general health Services  Services in lab, pharmacy, Nursing and specialty clinics 24 hour service  Number of specialists in identified areas recognized for outpatient services  Number of specialists  Number of waste through efficient waste disposal system  Maste disposal system  Diverse Clinical and services  To maintain and sustain a clean and safe work environment.  Key Activities  Expected Output  Output Indicators  Target for 5 Years  Annual Through efficient waste disposal system  disposal system  Hand wash basins, soap and sanitizer  Services  To x x x x x x x x x x x x x x x x x x x	× × × ×	
and general health Services in lab, pharmacy, Nursing and specialty clinics  24 hour service introduced  Number of specialists in identified areas recognized for outpatient services  Key Activities  Key Activities  Institution free of Institution free of waste through efficient waste disposal system disposal system disposal system  Hand wash basins, services  Diverse Clinical and Services  Target for 5 Years  Target for 5 Years  Target for 5 Years  Target for 5 Years  Annual Targets  Target for 5 Years  Target for 5 Years  Annual Targets  Annual Targets  Annual Targets  Annual Targets  Target for 5 Years  Annual Targets  Annual Ta	×	
To maintain and sustain a clean and safe work environment.  Key Activities  Institution free of waste through efficient waste disposal system  Waste disposal system  Hand wash basins,  State of introduced  Number of specialists  To hour and safe work environment.  Target for 5 Years  Target for 6 Years  Target for 6 Years  Target for 6 Years  Target for 6 Years  Target for 7 Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	×	
Number of specialists in identified areas recognized for outpatient services  IO maintain and sustain a clean and safe work environment.  Key Activities  Key Activities  Institution free of Institution free of waste hrough efficient waste disposal system disposal system disposal system  Hand wash basins, soap and samitizer  Number of Special Specia	X X	
Dutput Indicators   Expected Output   Coutput Indicators   Target for 5 Years   Annual Targets	x x x x	
Key Activities         Expected Output         Output Indicators         Target for 5 Years         Annual Targets           Institution free of waste through efficient waste disposal system         Institution free of waste through efficient waste disposal system         Institution free of waste through efficient waste disposal system         x		
Institution free of Institution free of waste hrough efficient waste disposal system disposal system disposal system  Hand wash basins, x x x x x x x x x x x x x x x x x x x	Annual Target for 5 Years Annual Targets Y1 Y2 Y3 Y4	bility
× × ×	x x x x x 0.3 0.4 0.5 0.6 0.7	DVC APA/ Registrar TU-K Staff Administration
dispensers Installed in strategic points for ease of access by all	d d for III	DVC APA/ Registrar TU-K Staff Administration

ff	ff	H	ff				J.	<u>+</u>	94	<u>4</u> .	<b>.</b>	<u>4</u> .	<u> </u>	£
TU-K Staff	TU-K Staff	TU-K Staff	TU-K Staff			Support	TU-K staff	TU-K staff	TU-K staff	TU-K staff	TU-K staff	TU-K staff	TU-K staff	TU-K staff
DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	-	Responsibility	Lead	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration
0	0	0.2	0.2		u	Y5	0		0	0	0	0	0	0
0	0	0.2	0.2		Millio	Y4	0	0	0	0	0	0	0	0
0	0	0.2	4		Budget (KES. Million	Y3	0	0	0	0	0	0	0	0
0	0	0.2	0.2		dget (	Y2	0	0	0	0	0	0	0	0
0	0	0.1	0.2	ery year	Bu	Y1	0	0	0	0	0	0	0	0
×	×	×	×	tus eve		Y5	×	×	×	×	×	×	×	×
×	×	×	×	ial sta	rgets	Y4	×	×	×	×	×	×	×	×
×	х	×	×	financ	Annual Targets	Y3	×	×	×	×	×	×	×	×
×	×	×	×	althy	Annı	Y2	×	×	×	×	×	×	×	×
×	×	×	×	re a he		Y1	×	×	×	×	×	×	×	×
				l resources to achie	Target for 5 Years		Financial sustainability	Computerized financial management system	Innovative Financing Options	Effective budgeting system for projects and programmers	Streamlined revenue collection systems	Automated financial processes linking to procurement	Effective electronic payment platform	VMA systems operational
Implementation of OHS Regulations	Use of efficient surface cleaning equipment	Trained staff on best practices in environmental management	Adoption of environmental conserva- tion practice including use of energy saving lighting, clean energy, controlled water flow e.t. c.	nanagement of financia	Output Indicators		Diversified funding portfolio and revenue sources	Integrated financial management system in place	Strategies for resource mobilization implemented	Effective budgeting system for projects and programmers in place	Streamlined revenue collection systems in place	Automated financial processes linking to procurement in place	Electronic payment platform in place	Value for money systems in place
	Appropriate technologies of environmental management implemented			and adopt best practices in n	Expected Output		Adequate financial Resources	Modern financial management system adopted	Develop and implement strategies for resource mobilization in place	Effective budgeting system for projects and programmers implemented	Streamlined revenue collection systems implemented	Automated financial processes linking to procurement	Electronic payment platform implemented	Value for money systems implemented
	Implement appropriate technologies of environmental	management		iversify fund mobilization	Key Activities		Enhancing and diversifying the funding portfolio and revenue sources	Adopting modern, integrated financial management systems	Develop and implement strategies for resource mobilization	Implement effective budgeting system for projects and programmers	Implement streamlined revenue collection systems	Automating financial processes linking to procurement	Develop and implement electronic payment platform	Implement value for money systems
	Adopt and implement appropriate technologies of environmental management			Strategic Objective 11: To diversify fund mobilization and adopt best practices in management of financial resources to achieve a healthy financial status every year.	Strategy		Enhance and diversify the funding portfolio and revenue sources	Adopt modern, integrated financial management systems	Strategies for resource mobilization	Proper budgeting for projects and programmers	Streamline revenue collection systems	Automate financial processes linking to procurement	Adopt electronic payment platform	Adopt Value for money audit Systems (VMA)

ff	JJ				ff	ff	ff				ff	ff
TU-K staff	TU-K staff			Support	TU-K staff	TU-K staff	TU-K staff			Support	TU-K staff	TU-K staff
DVC APA/ Registrar Administration	DVC APA/ Registrar Administration		Responsibility	Lead	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration		Responsibility	Lead	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration
0			g	Y5	0.5	0.5	0.7		ų.	Y5	0.5	0.2
0			Millio	Y4	0.4	0.4	0.0		Millio	Y4	0.4	0.2
0			(KES.	Y3	0.3	0.4	0.5		(KES.	Y3	0.4	0.2
0			Budget (KES. Million	Y2	0.2	0.3	0.4		Budget (KES. Million	Y2	0.3	0.2
0			Bu	Y1	0.1	0.1	0.3		Bı	Y1	0.1	0.1
×				Y5	×	×	×			Y5	×	×
×			argets	Y4	×	×	×		argets	Y4	×	×
×		ing	Annual Targets	Y3	×	×	×		Annual Targets	Y3	×	×
×		strean	Ann	I   Y2	×	×	×		Ann	I   Y2	×	×
×	<u> </u>	Mains		Y1	x x ss	x K	x			Y1	×	×
compliance and adherence to financial and procurement laws and regulations	Cost saving index	igh productivity	Target for 5 Years		Adoption of Productivity Tools Overall Awareness Improvement	Productivity Index Improvement: Process Efficiency Gains:	CSI Improvement Response Time Reduction	nd diversity.	Target for 5 Years		Number of Inclusive Policies Developed	50% of employees participating in mentorship programs to support underrepresented genders
Compliance and adherence to financial and procurement laws and regulations in place	Implement Cost saving index in place	cy in operations throu	Output Indicators		Increased Awareness on Productivity Mainstreaming:	Increased Productivity Index:	Increased Customer Satisfaction Index (CSI)	der inclusivity, equity, an	Output Indicators		Inclusive Policies and Guidelines Developed	Increased Gender Sensitivity
Enhanced Level of compliance and adherence to financial and procurement laws and regulations	Cost saving index implemented	Increased Efficiency through elimination of redundancy in operations through productivity Mainstreaming	Expected Output		Organizational Culture of Productivity:	Efficient and Effective Operations:	Enhanced Customer Experience	that values and promotes gen	Expected Output		Enhanced Diversity and Inclusion	Inclusive and Gender- Responsive Environment:
Enhancing Level of compliance and adherence to financial and procurement laws and regulations	Implement Cost saving index	eased Efficiency through	Key Activities		Awareness Campaigns Training Programs	Process Optimization Technology Integration	Customer Feedback Mechanisms Employee Training Service Quality Improvement:	stablish a campus culture	Key Activities		Review and update existing policies to ensure gender inclusivity.	Conduct regular gender sensitization workshops for faculty, staff, and students.
Enhance Level of compliance and adherence to financial and procurement laws and regulations	Adopt Cost saving index	Strategic Objective 12: Incr	Strategy		Create awareness on productivity Mainstreaming	Improve productivity Index	Improve customer satisfaction Index	Strategic Objective 13: To establish a campus culture that values and promotes gender inclusivity, equity, and diversity.	Strategy		Inclusive Policies and Guidelines	Gender Sensitization Programs

	Responsibility	Lead Support	0.2 DVC APA/ Registrar TU-K staff Administration	DVC APA/ Registrar Administration	DVC APA/ Registrar Administration
		Y5 I	0.2	0.7 I	0.5 I
	Millio	Y4	0.2	9.0	0.4
	KES.	Y3	0.2	0.5	4.0
	Budget (KES. Million	Y2	0.2	0.4	0.3
ge.	Bu	Yl	0.1	0.3	0.1
esilien		Y5 Y	х	×	×
ange re	rgets	Y4	×	×	×
ate ch	Annual Targets	X3	м	×	×
o clim	Ann	Y2	×	×	×
bute t		Y1	м	×	×
al impact and contr	Target for 5 Years		Water Conservation: Waste Management:	Establish partnerships with at least 10 external entities, including governments, NGOs, businesses, and academic institutions.	Number of Trees Planted: Community Engagement
niversity's environmenta	Output Indicators		Waste Management:	Number of Collaborative Partnerships: Scope of Collaboration	Number of Trees Planted: No conservation efforts
on campus to mitigate the U	Expected Output		Sustainable Campus Practices	Collaborative initiatives with external entities to address regional and global climate challenges.	Increased Green Cover: Increase awareness of conservation initiatives
ment sustainable practices	Key Activities		Conduct workshops, seminars, and awareness campaigns on climate change. Collaborate with academic departments to integrate climaterrelated topics into coursework.	Engage in advocacy campaigns, participate in regional and international climate forums, and establish partnerships with environmental organizations and governmental bodies.	Tree Planting Events Educational Workshops Collaboration with
Strategic Objective14.Implement sustainable practices on campus to mitigate the University's environmental impact and contribute to climate change resilience.	Strategy		Enhance climate change awareness and education throughout the university community.	Advocate for climate action and establish partnerships with external organizations to amplify the University's impact.	Enhance Conservation practices and initiatives for climate change including tree planting campaigns.





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